## CERTIFIED COPY

PUBLIC HEARING ON

NEWPORT COAST RECOVERY, LP

BEFORE THOMAS W. ALLEN, ESQ., HEARING OFFICER

NEWPORT BEACH, CALIFORNIA

TUESDAY, JULY 7, 2009



(714) 647-9099 · (800) 647-9099 · FAX (714) 543-1614

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7	Public hearing was taken on behalf of	
8 .	the City of Newport Beach at 3300 Newport Boulevard,	
9	Newport Beach, California, beginning at 3:00 p.m., and	
10	ending at 6:07 p.m., on Tuesday, July 7, 2009, before	
11	LAURA A. MILLSAP, RPR, Certified Shorthand Reporter No.	
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## LAWYER'S NOTES

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NEWPORT BEACH, CALIFORNIA; TUESDAY, JULY 7, 2009

3:00 P.M. - 5:50 P.M.

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MR. ALLEN: All right. We'll commence the hearings on Newport Coast Recovery. We have two today, as you noticed on the agenda. The first hearing that is scheduled -- and incidentally, I'm Thomas W. Allen, the Hearing Officer designated by the City for purposes of hearing the group home applications.

The first hearing we have today is a remand from the City Council to this Hearing Officer after the Hearing Officer denied the Use Permit application of Newport Coast Recovery. And then subsequent evidence was discovered that the City Council wanted the Hearing Officer to review.

And so we're going to have a very limited public hearing with respect to that particular remand and then move on to the second hearing, which is a reasonable accommodation hearing at the request of Newport Coast Recovery to continue the operation they presently have.

So my suggestion here is we have until 5:45 to conclude these hearings. The first hearing is a very limited one solely on the issue of some after-acquired evidence. And so I think Mr. Kiff will probably comment similarly, but the idea is to restrict the amount of

1	testimony that we give solely and exclusively to the
2	narrow issue on the after-acquired evidence so that we
3	can move that hearing through as rapidly as possible, and
4	then move forward with the more comprehensive matter of
5	the reasonable accommodation request for today.
6	So with that, I'm going to turn it over to
7	Mr. Kiff to commence the presentation.
8	MR. KIFF: Thank you, Mr. Allen.

As background for you, Mr. Allen, and for the audience, on January 12th of this year, you denied this Applicant, Newport Coast Recovery's request for a use permit at 1216 West Balboa. The operator, Newport Coast, appealed that decision to the City Council. On April 14th of 2009, the City Council acted to return the issue to you to consider evidence acquired after the January 12th hearing.

As you noted, part one of today's agenda is a reopen the Use Permit hearing to consider that evidence. Part two is the reasonable accommodation hearing. That's a new hearing by the same Applicant at the same location.

For the Use Permit hearing, I'm going to make are very brief presentation about the after-acquired evidence. Then, as has been your past practice, the Applicant is welcomed to make comments. Then the public hearing would be open. As you stated, the testimony is

limited to facts or knowledge about the after-acquired evidence.

The comments are limited to 3 minutes, unless you determine otherwise. You can close the public hearing at that point. The Applicant can return to rebut or clarify comments made. And then an opportunity for questions and answers from you to the Applicant or to City staff, and then you can make a determination. At that point, after the determination, we move to the reasonable accommodation hearing.

So with that, I want to make staff's presentation about the after-acquired evidence. There is a finding that the Municipal Code requires the Hearing Officer to make at the -- in order to grant a Use Permit.

And one is that the use conforms to all applicable provisions of a certain section of the Code. But that one of these conditions -- and it's within Newport Beach Municipal Code Section 20.91A.060 -- and this is condition eight, it says, "That no owner or manager shall have any demonstrated pattern of operating similar facilities in violation of the law."

So this is a finding that we believe we could make in January, as a staff. And making that recommendation is a finding that we believe we cannot make right now.

So -- and this comes about as a result of a discussion of a call that was made to me on or about April 1, March 30th of 2009, where a mother claimed to have had a 17-year-old child in treatment at Newport Coast Recovery for substance abuse.

Among the troubling issues that she raised with

Among the troubling issues that she raised with me were that apparently Newport Coast Recovery knowingly accepted at least up to two minor boys for treatment at Newport Coast Recovery in apparent violation of their license from ADP. Newport Coast, to my knowledge, has a license to treat adult men, not minors.

The mother alleged that, sorry, a subsequent investigation by the Department of Social Security services which governs youth and youth facilities brought forth a claim by a Newport Coast staff member that they held an adolescent waiver that allows treatment of minors for the Newport Coast facility.

Adolescent waiver is granted by ADP on a condition basis, but my follow-up call with ADP resulted in them telling me that there's no record of Newport Coast ever having an adolescent waiver authorizing Newport Coast to treat adolescents.

The mother alleged that one of the minors was instructed by Newport Coast staff to lie about his age if asked. And that one of the minor boys was taken off-site

in another resident's personal vehicle where the minor relapsed. The minor boy was removed from Newport Coast's facility is taken to a sober living facility in Costa Mesa without notifying the minor's parents.

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At this point, the Newport Beach and Costa Mesa police were involved. Found the child. And Newport Coast told our police department that they would not take the child back to the Newport Coast Recovery facility because he was a minor, in effect, abandoning the minor away from his parents, who were both -- the father in Central Valley, and the mother in Nevada. So that's a case that -- case one that was brought to my attention.

The second one involves another family from Bend, Oregon, About the son's time with Newport Coast Recovery. I'll summarize that. The son had come out of a detoxification facility known as the Pat Moore Foundation in Costa Mesa after a 72 hour stay.

The son was encouraged by the director at

Newport Coast to come to Newport Coast Recovery. The

father paid a \$10,000 deposit in advance of the son's

stay. The son left Newport Coast Recovery shortly

thereafter, about five days, because he claimed there was

no effective treatment there, and that he was basically

unsupervised.

The son's friends were able to check him in and

out. The son left one evening, and the staff at Newport Coast didn't know he was gone until the next day. The father has had issues attempting to get his money back.

The Newport Coast Web site pledges a certain level of care, involving, for instance, meals and quality home cooked meals. But basically, the son was given \$55 a week Albertson's card with meals prepared on his own.

The son and the father assert that when the son came back to get his papers that he had signed, he wasn't given all those papers back.

Newport Coast Recovery, they also alleged, lost the son's passport and a car title, despite it being in the safe.

The father in this case also walked in attempting to find the operator, Mr. Newman, and walked through the building through an open door with no controls over the facility.

The father also spoke of researching Newport

Coast further on the Internet, and noting that a number

of things on the Web site exaggerates the qualities and

qualifications. A case in point stating that Newport

Coast has a different, higher, rating from the Better

Business Bureau than Newport Coast actually has. Staff

attempted to verify this and found up to four instances

where they this may be true. I'm not going to summarize

1	those four. Those are in the staff report.
2	These are also potential violations of the ADP
3	license. Exaggerating the claims of your qualifications,
4	if that's what's going on, is something that ADP is now
5	investigating with Newport Coast Recovery.
6	We don't have an investigation report back on
7	that, nor do we have an investigation report back from
8	ADP on the instance of the minor being held there. I
9	need to make the record clear on. That we do, however,
10	have a violation issued by the Department of Social
11	Services for housing minors on-site without that license.
12	So with that, that concludes the information I
13	have as after-acquired evidence.
14	MR. ALLEN: And this was all evidence that was
15	submitted to the City Council at the time they considered
16	their the appeal and then remanded it; correct?
17	MR. KIFF: No, Mr. Allen. The evidence
18	submitted to the the evidence considered by the City
19	Council in their remand involves the two minors only.
20	The second family coming for the happened later.
21	MR. ALLEN: Okay. Anything else from staff?
22	MR. KIFF: No, sir.
23	MR. ALLEN: Then the Applicant would have the
24	opportunity to make a presentation on this issue?
25	MR. BRANCART: Thank you very much. I name is

a Chris Brancart. I represent the Applicant in this case, Newport Coast Recovery.

Let me begin with a general objection, if I may, to the Hearing Officer. The information that's been provided to you by City staff came in a multi-volume staff report comprising hundreds of pages. In anticipation of this report being both lengthy and also having a lot of new information in it, Counsel for the Applicant requested of City staff that they be provided with 10 days, 10 days before this hearing, in order to examine the material that's presented to you upon which you're asked to based your opinion, and we're asked to respond to.

The response from the City is no, they would not give us 10 days to prepare for this hearing and, in addition, provided the report to my Counsel, who you've met before, Mr. Polin, at 5 o'clock his time on Wednesday, the day, of course, before the 4th of July holiday.

I think it's important that you, as a Hearing Officer, understand that not only are you being asked to make determinations based on what can be described only as rank hearsay, but you're also being asked to make determinations upon a voluminous staff report in a procedural posture that's substantially and highly

prejudices the Applicant.

Let me make a second set of observations and express concerns. You are being asked now, contrary to what City Council instructed, to reopen the record here and have new evidence presented before you. City Council was very specific in the remand here to the Hearing Officer that it was to deal with one allegation and one allegation only, and that was the housing of minors.

That evidence comes to you as both solicited by the City and also through other means and is presented to us as late as 15 minutes ago. So we're not only being asked to respond to a report consisting of hundreds of pages without adequate time to prepare, in spite of, I think, a very reasonable request to have 10 days to prepare for this report, but we're being asked now to accept the City's position that they should be allowed to reopen the record, a record that was clearly set before the City Council and, contrary to City Council's instructions, now undertake additional inquiries about after-acquired evidence.

But that's not my biggest problem of what's happening here. My biggest problem with what's happening here is the City has been on notice that Newport Coast Recovery cannot respond to these types of allegations that allege violations of licensure, because this process

does not adequately protect or safeguard the confidentiality and the integrity of the confidential issues concerning both these individuals receiving treatment.

We cannot respond. And there is, one would say, a certain bullying quality to this, because the City has been told repeatedly we cannot respond to issues that concern treatment of individuals, because we do not have in place here in this process the types of safeguards which are inherent in any DSS and ADP hearing concerning licensure or the violations of licensure.

We cannot respond to that, because to do so would violate not only our ethical obligations to these individuals but also to the regulatory restrictions. So we will not and cannot respond.

But let me say there's something that's more fundamentally wrong with what's happening here with the after-acquired evidence, sir. You are Hearing Officer asked to adjudicate and make findings in connection with a zoning decision.

What you've been presented with is information based strictly on hearsay reports that has been hardily provided to us by the City that there have been, perhaps, some violations of licensure law. That is not a zoning issue. That is a licensure issue.

And that is what's fundamentally wrong about what's occurring here today is that this body, despite your knowledge of the Ordinance, despite good efforts by good people, this body is not qualified to protect both the safeguards of the individuals involved in protecting their confidentiality, nor is it competent to render the decisions to quote the Ordinance, whether or not, indeed, there was a violation of law.

Sir, there is only two entities that are qualified do that, and that is ADP and DSS, those agencies of the State of California. Mr. Kiff made reference to that, that we don't know what the outcome of those determinations are. We don't know what the outcome of those determinations are.

And the City presented hearsay information that we cannot respond to because of inadequate confidentiality provisions. And this body, as a Hearing Officer sitting to adjudicate a zoning matter, is not in a position to render those determinations. There are only two people who are competent to do that, ADP and DSS.

Nor is this an empty gesture. A moot point.

Because as Mr. Kiff has told you, ADP and DSS is
investigating these matters right now and can do it
confidently, can do it with the expertise required, and

is the only two agencies that are charged to render this decision.

The last point I would make is this. Let me make two more. There is a certain quality of retaliation that goes on, and the vigor with which the City has undertaken to solicit these complaints from individuals that touch upon confidential information, that bear on licensing, that the City knows Newport Coast Recovery cannot and will not respond to consistent with its ethical and legal and licensing obligations. Most of these solicitations occur after Newport Coast Recovery challenges the City, whether it be through the HUD process or seeks a permit.

There was one substantive piece of evidence that was presented by Mr. Kiff, and that is that there was a notice of violation that was issued by DSS. What Mr. Kiff did not tell you in connection with that Notice of Violation is that after it was issued, DSS conducted a top-to-bottom inspection of the operation at Newport Coast Recovery, and they cleared that violation.

If you have questions.

MR. ALLEN: Maybe let me just -- this was a -- I have not seen any of this information. Nobody's made any -- there's nothing in writing alleging any of this. This is all brand new from you to me. And so, I

1 would like to just review it quickly. 2 You say ADP and DSS are, in fact, investigating 3 this now. Do you know that for a fact? 4 MR. BRANCART: Mr. Kiff said that as well, is that if -- when there are allegations or complaints of 5 6 any kind that come to a licensed -- about a licensed 7 facility, they are referred to the Complaint Intake Unit. 8 The Complaint Intake Unit then will assign an investigator. And after gathering information, there's 9 10 an administrative procedure by which the administrative agencies, referring to their supervisors, sometimes legal 11 12 Counsel, will then make a determination of whether or not there's warrant to be a hearing, at which time the proper 13 confidentiality, the safeguards are in place. We're not 14 15 here talking about minors, and what the circumstances dealing with person's treatment, or the nature of their 16 treatment. And that's the process by which these types 17 of determinations are made. 18 19 So that's the administrative procedure, and my 20 point is this. We -- strike that. This is not the forum that we can nor will we 21 defend ourselves consistent with our ethical and 22 23 licensure obligations. We can't do it. The City knows

And so they can come and say whatever

that, and the City been told that.

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allegations, based upon hearsay statements, that the City wants to summarize to you as inflammatory as they are, and they know we cannot respond consistent with both the ethical and licensure obligations.

The second thing that I find so problematic about this process is -- and the City Council discussed this in the presence of all the City staff that you see here today. And the City Council asked time and again, "But is the Hearing Officer the right person to make this determination?" referring to the two minors' issue.

Twice it was asked by City Council.

I think the mayor asked it and one of the City Council members asked it. The point being is that there's a recognition that -- there's the recognition that this is not the body that is either qualified -- without disparaging you -- competent, given the nature of the allegations, nor is the body that has the procedural safeguards in place that those types of determinations can be made.

Nor is this a, "Okay. Well, then no one will ever know," right? I mean, ADP and DSS is in the process of following their ordinary administrative processes to make these types of determinations. That's one point.

The second point I want to just emphasize again is, if you read the City Council record, it's clear that

1	we've been remanded here for a very specific purpose.
2	There was an after-acquired evidence presentation to the
3	City Council made by City staff at the time of the City
4	Council vote. The vote of the City Council was to remand
5	on a determination about that.
6	What we now have here today is and received
7	as recently as 15 minutes ago, is some additional
8	material that's being presented. There was no motion or
9	request that you reopen the record on this issue, nor is
10	there any fair and adequate opportunity to respond to
11	this.
12	I mean, for example, issues are talked
13	about the Web site. If there was a fair opportunity to
14	respond, one would say, for example, when the Web site
15	was up, it was accurate. It may not be accurate today.
16	And there are other things that could be said.
17	But, you know, how does one organize a response
18	when you're given this material this way, and it's told
19	explicitly by City Council, "This is not the issue that
20	you're to take up here."
21	Thank you.
22	MR. ALLEN: Okay. Thank you.
23	City response?
24	MS. WOLCUTT: Thank you. Katherine Wolcutt,
25	Deputy City Attorney.

I'm going to respond to some of what the Applicant's Counsel has said, and outside Counsel, Mr. Bobko, will respond to some of the other issues.

11.

The Applicant's Counsel has discussed the fact that we are presenting after-acquired information here, some of which was presented to the City Council, and some of which came up after the City Council remanded -- directed that this be remanded to you for a rehearing.

The after-acquired evidence that came up after the remand order was given by the Council is relevant to the reasonable accommodation consideration. It's efficient to remand it all at the same time, given the lack of time considered.

The Applicant has also stated that there was a retaliatory tone to this, that we had solicited these unsolicited complaints. Mr. Kiff received these calls unsolicited, entirely unsolicited, from members of the public who were looking for the proper person to make their complaint. And I believe that the mother of the minors found Mr. Kiff by doing a Web search and finding his name attached to a staff report, which was related to the Newport Coast Recovery.

Mr. Kiff can say himself how the adult former resident of Newport Coast Recovery located him and how

they came to make contact. But it was not through some kind of retaliatory search for that information.

Mr. Brancart agrees that one of the substantive pieces of the evidence that we have is that Social Services did an inspection and issued an NOV. The request for -- when you're considering whether or not all this information is hearsay, I made the request directly to the Social Services Inspector that I've dealt with in the past. I requested that he inspect Newport Coast Recovery and confirm whether or not the allegations that minors had been housed there was true.

The Social Services Operator was named Michael Valentine. You've seen correspondence from him in the staff report. He confirmed that minor had been housed at Newport Coast Recovery. He confirmed that there was no Social Services license to house minors at that facility. And he also confirmed, after inspecting the facility, that no minors were there at that time.

I believe that's what Mr. Brancart is referring to when he says that they have done a top-to-bottom inspection, and the facility has been cleared. I think the statement "the facility has been cleared" is a little misleading in this context. There may not have been minors there then, but there were minors there before. Social Services confirmed it. That is a violation of

1 state law.

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Mr. Brancart has said that this is not a zoning matter. However, our Municipal Code section 20.91A.050.C4 states that it's a requirement as an operating standard for a Use Permit that no person that's affiliated with the operation of the facility has a past pattern or practice of running the facilities in violation of state or local law. It doesn't have to be a zoning issue.

There is a reason that that requirement is in the Code, and that is so that we do not have situations such as this. It's to protect and prevent this sort of situation from occurring. Therefore, we feel that it is within the Hearing Officer's jurisdiction to hear what violations of state law the Applicant has performed in the past.

Confidentiality issues. The facility does have a duty to protect the confidentiality -- the identity of individuals who are in recovery at their facility at the time. I don't believe that protecting an identity of the facility residents prevents the Applicant from defending itself if it is able to do so from the allegations we've made.

And I believe -- oh, was to the 10-day request, there was no precedent for the Applicant requesting to

1	receive the staff report 10 days in advance. We did make
2	every effort to provide it far enough in advance to give
3	them a reasonable amount of time. We recognize it is a
4	lot of material to wade through and to absorb.
5	However, the Applicant received it prior to 5
6	p.m. Eastern Standard Time. That would be 1:30 I
7	believe it was 2 o'clock our time here. So it was around
8	5 o'clock Eastern Standard Time, and it was six days
9	before the hearing.
10	That is the almost the exact equivalent of the
11	time that our Planning Commission, our City Council, all
12	applicants who are other applicants for discretionary
13	permits with the City, and all applicants for
14	discretionary permits Counsel generally receive staff
15	reports. It is City's established pattern and practice,
16	and we stuck to it.
17	That's all I have to add right now. Thank
18	you.
19	MR. BOBKO: If I may, Kitt Bobko, outside
20	Counsel for the City.
21	I just want to add one thing to what
22	Ms. WOLCUTT just said, and that's with regard to the
23	confidentiality and Counsel's suggestion that it is
24	completely impossible to defend against these

allegations.

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There are two things with that. The first is in is that no one, the City -- as between the City and defendant -- or the Applicant, I'm sorry, the Applicant has the best knowledge of what happened. The City is dealing with knowledge that it's gained by these people coming forward and giving stories.

But there's certainly no dearth of evidence or information on the Applicant's behalf. All of the alleged incidents occurred at the Applicant's facility. And if anyone knows the in's and out's when people came, when they left, what was alleged and what actually happened, it's the Applicant. So this idea that the Applicant is completely in the fog about what has occurred I think is a little bit misleading.

Secondly, with regard to the confidentiality, certainly if the Applicant wishes to come forward with exculpatory statements and whatnot, it could submit those to the Hearing Officer under seal. It could redact names. There are a number of ways that we could protect anyone who needs to be protected. And, in fact, the City has gone to great length to do so in communicating with the Applicant.

So this idea that they have been dragged up here kicking and screaming completely defenseless to these allegations I think is a bit of an overstatement.

And certainly the Applicant has experienced enough to know that there are ways, if they wanted to, that they could rebut some of the allegations.

With regard to your competence, your Honor, we are not asking you to pass judgment over any of these matters as a question of law. What we are asking you to do, is within the context of the City's Municipal Code, decide whether these allegations amount to a violation of law.

We are -- the City has not, as, again, Counsel for the Applicant has suggested, done this out of a fit of retribution. Quite to the contrary. When Staff first recommended this Applicant or when staff first made its report for this Applicant, the application was recommended to be approved. And then it was only after this information came to Staff that it had to go back and suggest to the Council.

And again, I'd like to make one minor correction as well. The Council didn't see this evidence. The Council was presented with a proffer of evidence, which I believe was about five or six bullet points. So the Council actually has not seen this evidence. You will be the first person to see this evidence.

But we're not asking you to draw conclusions of

law about that evidence. What we're asking you to do is, within the bounds of Municipal Code, decide whether this is something that bears upon this Applicant's ability to use the land as it is -- as he's asking to use it. And from the weight of evidence and from the testimony I believe you're going to here in a few moments, I don't think there's any way that you can conclude that it doesn't bear upon that land use.

But again, we can concede that this is not about questions of law with regard to licensure or whether or not this person is fit to hold a license from the state. In fact, you are not competent to make that decision.

The only thing we're asking you to decide is whether or not there is enough evidence, given the parameters of our Municipal Code, to decide whether this person can use the land as he is asking to use it.

Thank you.

MR. ALLEN: Mr. Bobko, what the finding that we were, as the City, was required to make was that no one manager shall have demonstrated a pattern of operating facilities in violation of the law. And it's being suggested that now we have a pattern of operating a facility in violation of the law.

Doesn't that require that I make a finding

that, in fact, there was a violation of the law by the 1 2 way they operated this facility, vis-a-vis, these minors? MR. BOBKO: I think that ADP has probably 3 4 already done that work for you. Go ahead, Mr. Kiff. 5 6 MR. KIFF: Do you mean DSS, Mr. Bobko? 7 MR. BOBKO: I'm sorry. Thank you. That's good I think DSS has already done that for you. staff. 8 9 I think that the evidence, though, again, in order to give the Applicant his due process and to allow 10 him to -- again, we heard the word "hearsay" come up. 11 And of course, you know, that's a problem when you have 12 13 administrative hearings of people who are scattered all 14 about, but this is the opportunity to question that. 15 And if you, in your wisdom, believe that the 16 evidence does not amount or does not show that there has been a violation of law, in addition to what DSS has 17 already decided, then certainly it's within your purview 18 to find that there isn't a pattern and practice of 19 20 violating the law. 21 But this hearing, again, is about a land use. And the Applicant is here. All of the people who are 22 23 going to speak and give testimony are here. And you will 24 have an opportunity to hear that testimony first hand, as will you, and be able to rebut it at the end. So the 25

1	idea that this is all hearsay and this is, again, smoke
2	and mirrors and retribution I think is a bit of an
3	overstatement.
4	MR. ALLEN: I see. Are there people here that
5	are going to testify further about this one or more of
6	these matters?
7	MR. KIFF: It's my understanding, yes,
8	Mr. Allen.
9	MR. ALLEN: Okay. Because the hearsay issue
10	itself concerns me. Generally speaking, making a finding
11	such as we're required to make or not make here solely on
12	hearsay is generally not acceptable practice. And so, I
13	would really like to hear about that.
14	MR. BOBKO: Your Honor, unlike a court
15	proceeding, in an administrative hearing, the rules of
16	evidence do not apply. So although we are doing our
17	level best to make sure that everyone is afforded their
18	due process and again, to echo some of the things that
19	Ms. WOLCUTT said, you know, the staff report was not
20	shoveled out in the darkness in order to give it to
21	opposing Counsel on the weekend of the 4th of July.
22	To the contrary, staff worked to their fingers
23	to the bones to try to compile all of the evidence and
24	get everything done and get it out as quickly as they

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could. And the July 7th date was not selected by the

1	City. The City has been trying to have this hearing
2	since May. The July 7th date was selected by opposing
3	Counsel.
4	So the idea that the City is, you know, doing
5	anything that is going to curtail the ability of the
6	Applicant to respond is, again, I think an overstatement.
7	But getting back to your original question
8	about the rules of evidence, they simply don't apply in
9	an administrative hearing. And we have presented
10	e-mails.
11	If the Applicant, now that he has seen the
12	Applicant has seen the names, has any specific
13	information that they would like to include about those
14	e-mails, which were provided ahead of time, they may do
15	that. They can question the facts included in those
16	e-mails. They can even question anyone who gets up and
17	speaks now. But a strict hearsay rule, in fact, does not
18	apply today.
19	MR. ALLEN: Thank you.
20	MR. BOBKO: And I'm sure opposing Counsel will
21	disagree.
22	MR. BRANCART: May I be very, very brief?
23	MR. ALLEN: Yes, very brief. And then let me
24	understand what we're planning to do from here with
25	regard to this work.

1	MR. BRANCART: I believe that after this,
2	you're going to solicit comments from members of the
3	public on this narrow issue of after-acquired evidence
4	and then return to reasonable accommodation.
5	MR. ALLEN: I understand, but are there people
6	here set to testify with respect to violations that
7	occurred with respect to these two separate instances
8	that we have?
9	MR. BRANCART: I am unaware of them.
10	MR. ALLEN: I'm not asking you, frankly. I'm
11	asking Staff.
12	MR. KIFF: Mr. Allen, Ms. Christina Willis is
13	here, the parent of one of the minors, as is the minor.
14	MR. BRANCART: Now the plot thickens. Do we
15	take testimony in connection with a licensure matter
16	dealing with confidentiality? Obviously, they are free
17	to speak and say whatever they want in a public forum.
18	Newport Coast Recovery's process and obligations remain
19	the same. We cannot and will not respond. Obviously,
20	there's safeguards where it could be.
21	Can I turn back to what's at hand here, though?
22	As I recall, the City, when we actually focus on what
23	you're asked to do here, it's to make a finding whether
24	or not there is a demonstration of a pattern, a pattern,
25	a pattern of a violation of the law.

The only thing that's been represented to you is, one, no finding of violation of the law. There could potentially be licensure violations by not obtaining a waiver prior to the housing the minor. Could be. ADP and DSS will let us know.

Second, there was a Notice of Violation, which does not constitute a violation of law. It can constitute a violation of a certain regulatory provision within licensure and an allegation that that occurred, but then there is a follow-up inspection, and then a Notice of Violation is cured.

Third point, we're looking here for you to make this finding of a pattern of violation. The only thing that you've received is Notice of Violation of a potential failure to comply with a regulatory requirement of pre-obtaining a waiver for a temporary housing of minors, which is not, quote, law as it's generally understood, about rather arises out of whatever narrow particular licensure requirements that has happened here.

I'm going say this. I'm going to set aside -- I'm going to set aside my objection that we can't respond. I'm going to set aside for just a moment, for the sake of argument, that this is not the place where these determinations are made.

And I'm going to suggest that, as it's been

presented to you as a Hearing Officer to determine, have you had -- can you make a finding that there is a demonstrated pattern, pattern of violating the law based upon the hearsay statements that you've been presented?

And I'm going to suggest to you no, that there is not.

Now, at the end of the day, when the competent officials make these determinations, and they can handle the issues dealing with hearsay and presentation of documents, and experts can look at these things who knows these licensure and waiver requirements, what have you, then we will know. But at this point, we are not there and this is not the forum here to go ahead and make those determinations.

Last thing I want to say about -- last thing I want to say about this -- and I don't think this should be lost on us, because I think it goes to the apparent unfairness that runs throughout this process, and that is, this is not what we're here for. I go back and urge you, as a Hearing Officer, to take a look at the remand order from the City Council, and it's quite narrowly drawn, and it's not what we're doing here right now.

MR. ALLEN: How does the Staff respond to that last point? The City Council said to remand the matter back to the Hearing Officer to only consider the newly acquired evidence. Is that the newly acquired evidence

that was presented to them, or is that other evidence that you've obtained since?

MR. BOBKO: Your Honor, we submit that Council didn't know what the evidence was. So when they said "newly acquired evidence," that's exactly what we told them, that there had been people that had come forward. But again, we didn't present them this evidence. We presented them with a proffer of evidence. And they looked at it, and they said, "Yeah, that sounds like something that you should consider as the Hearing Officer."

So I disagree with Mr. Brancart in that the Council had this -- such clarity in what they were asking you to review. What they told them was, in order to prevent them from being bias or tainted when this comes back up to them on Appeal, as I'm sure it will if we get that far, was not to tell them precisely what it was that we had discovered, but to only give them, again, a proffer of what we had learned, and suggested to them that it was important, and that you should consider it.

So to suggest that they knew precisely the boundaries of the evidence that we collected and that they meant to curtail that, I think, again, is a bit of an overstatement.

MR. ALLEN: All right. Thank you.

1 Anything further that we intend to present or 2 review on this? 3 MR. KIFF: No, sir, not beyond the public 4 testimony. 5 MR. ALLEN: Pardon? 6 MR. KIFF: No. 7 MR. ALLEN: I'm not in a position to render a decision on this today. There's been a lot of issues 8 that have been presented that I did not know about, that 9 I just am hearing today for the very first time. 10 11 And so, it's appropriate to do a complete and 12 final job to make a presentation back to the City Council 13 and not make a decision based upon what I've been 14 presented with here today, because I think there are some 15 significant issues that need to be considered. 16 Can we select a date fairly shortly but, 17 nevertheless, to give sufficient time to the Applicants, 18 so that they don't have concern over their lack of 19 information within the 10-day period and get back before 20 us and make a more complete presentation on this? 21 MR. BOBKO: We appreciate there's a lot of 22 issues here. One concern that the City has is that the continuance would prejudice -- is that there are people 23 24 who have come today, as this has been a noticed hearing

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for quite a while, and are willing to give testimony.

1	We think that it would prejudice the City by
2	not allowing those people to speak today. Because then,
3	of course, my learned opponent will say that, "Why,
4	that's all hearsay. Those people have just sent us
5	e-mails, and we had no chance to respond."
6	So I think that it would be fairest for all
7	involved if those persons, if they wish, be allowed to
8	come speak. And then the Applicant will have first-hand
9	knowledge of what testimony was given. There will be no
10	hearsay objection later on. And you will have the
11	benefit of actually hearing these people and being able
12	to question them today, something that might not happen
13	if we continue this to another date.
14	MR. ALLEN: I completely agree with that. I
15	didn't want to curtail the public hearing aspect of it.
16	I just wanted to indicate that I wasn't ready to make a
17	decision based upon what we're hearing right now. But I
18	agree with you. We should open it up and let these
19	people testify.
20	MR. BOBKO: Okay. Very good.
21	MR. ALLEN: Does anyone else have anything else
22	to say before we open the public hearing?
23	Okay. The public hearing is open. And as
24	Mr. Kiff indicated a few minutes ago, each person has
25	three minutes to speak. And so be sure to identify

yourself, spell your last name for the record, when you come to the podium.

MS. WILLIS: My name is Christina Willis, W-i-l-i-s, and I'm the parent of -- one of the parents of the children that were put into the facility.

Unaware of the fact that they were not suppose to take minors at the time, I was in a very bad position. Wanted help for my son. And Mr. Newman spoke to me at least five times just on the drive down to get me down there.

Since we took my son out after everything bad that had gone and happened during the time that they were there, I had actually checked in two children, one of which was not mine, with his parents' consent, anyway.

This is the letter from Barbara Alms which shows that it is being investigated through ADP. This is the Web site, which has been falsely -- I mean, it's not what they say at all. And my son can testify to that as well. He lived it.

I think Mike Newman, quite frankly, the Newport Coast Recovery is -- they are crooks. They have taken money from several of those parents. On my account is \$35,000. They refuse to pay the \$10,000 back, which I have here letters from my attorney. I've tried everything, every avenue. That's why I'm here today.

I don't think he should be allowed to be in
business and take people's money when their children are
hurting and they are not giving them any help. He went
home and since got a felony charge for drugs, which I can
show you as well, because they don't help you. And I
don't believe they belong in business.
I've tried every avenue that I can, from
attorneys to whatever. They won't respond. They don't
answer calls. So the other parent that's dealing with

attorneys to whatever. They won't respond. They don't answer calls. So the other parent that's dealing with the same thing, same response. Nothing. He'll even called Mr. Newman in the middle of the night. "Why were you calling me? Why are you holding my money hostage?"

We've had to deal with this, and we have families. As you can see, I'm getting ready to have baby number four or five -- number five, sorry. So you lose count after a while. No.

My son went from a straight A student. He was a great kid. He had a downfall in his life. I went to them for help. Did not receive that help. Took the other child hoping -- because they are partners in crime, they are best friends, they do everything together, hoping that the two of them would come back sober together and move on with their lives.

That child has since had to go to another program. I can't afford to send my child to another

program. They have taken my money and they've run.

Plain and simple. Nobody returns calls. Nobody cares

whether or not -- but they have got my money.

And I'm not the only parent. There's two others that I know of one of, which is a good friend of mine, which is the other child's parent, who also -- is waiting for \$10,000. He was sent two separate checks, which I'm assuming Mr. Newman knows how to go around the law, two separate checks for \$5,000. Neither of them are any good. He goes to the bank every day trying to cash those checks. Nothing.

So I feel personally duped. My son has suffered because of it. His friend has suffered because of it. And it's an ongoing battle for us, because I could never get the help that was needed for him. You know, my family had to take time off, had to drag my other children, find them sitters, all that stuff to be here every weekend. On the weekend I came up, there was supposed to be a family meeting. Family meeting never happened.

So everything I was promised and within their brochure online -- I mean, that's the best way that I could do it. It sounded amazing to me, which would make you want to go and take your child and think, "Wow, this is it. This is our answer." Mr. Newman called me five

times, and I have phone records to prove it, on the drive down. Just on the drive down, in the short time, trying to make sure that we're going to get there.

We got there. Everything -- it was late at night. They sat with us. They assured us for, I would say, a good 2 1/2 hours. They saw the reluctance on my face, because it looked like a shady, scuzzy place. The people looked like convicts that work there. Not all of them. There's two very -- three very nice people in there.

I later heard a lot of things through my son and through his friend, things that shouldn't have been going on there. My son was getting in cars with people. Didn't know anything about it. No one ever told me. He was supposed to be the facility 24/7 as far as I knew.

Getting in the car, going and driving. And they don't even drug test them when they come back. They could have been doing anything they wanted. That is not the way it was supposed to be. That was not what we were told. That was not what we were promised. It's not hearsay. He's right here. He'll answer any question you have.

We just don't want to see other people going through what we have been through. At the worse time in their life when they're down and out, and their children

are suffering, I don't want to see someone else have to go through this, ever. It's not fair, and it's not fair that they took my money and they ran and they gave me nothing in return. Nothing.

It was lost money. It was my life's savings, and they know it. They knew that. And they were okay taking it. And I was okay with giving it as long as my kid got the help. I later find out he was not even supposed to be there. The other child was diabetic, I tried making sure for the life I of me that that child was going to get his shots. They assured us, "Everything was going to be okay."

The reason I ran into Mr. Kiff online was looking up incidents with Newport to try to find out, am I the only one this is happening to? That's when I read that there were other people that had diabetes that had not gotten their shots, or whatever needed to be done, and suffered. The ambulance had been called two or three times because of that. Their neglectful. It's plain and simple as that.

MR. ALLEN: Do they still have your \$10,000?

MS. WILLIS: Yes, they do. And

nobody -- nobody will contact me now, but, boy, they sure

wanted to get me down there. I mean, when I pulled

up -- to be honest with you, it was Mike Newman waiting

1	outside for me, even. "How are you?" He was the
2	sweetest guy in the world. I thought this is amazing.
3	Didn't last. Apparently, he never even visits the
4	facility once a month, and that's for donuts when the
5	parents come to visit.
6	MR. ALLEN: Okay. Thanks.
7	Where are we with time here?
8	MS. OBORNY: It was about five or six
9	minutes.
10	MR. ALLEN: Okay.
11	MS. WILLIS: Can we get Chris' mother on the
12	phone?
13	MR. KIFF: We could, yes.
14	MS. WILLIS: I think that that's very
15	important. And you're welcome to take those.
16	MR. KIFF: Okay.
L7	MS. WILLIS: I do need them back, though.
18	MR. KIFF: Okay.
19	MR. ALLEN: Thank you.
20	Anyone else wish to speak?
21	MS. OBERMAN: Good afternoon, your Honor, and
22	Counsel and staff. Denys Oberman speaking on behalf of
23	the group of residents located in the Central Balboa
24	Peninsula.
25	We've listened to this and the allegations with

regard to the hearsay illegal operation, et cetera. There is definitely a pattern of illegal operations in a variety of respects. There was an illegal operation in the form of an illegal facility that operated for several years across the Street at 1219 West Balboa and was reported by the citizens. The City is aware of it.

And actually, in one of these prior Use Permit hearings, the operator actually admitted that he had run this type of facility, and that he had, quote, ended up closing it down. So that is one element of operation that was illegal.

Secondly, there have been a number of other code violations that impact health and safely. There have been fire code violations. There have been fires, and the City staff can certainly speak to all these issues. There are a number of other -- so the bottom line of it is, these are not isolated incidents or series of incidents. They are representative of violations that have occurred over the past five or more years on the part of this operator.

There are many families, both within this community and families who had young adults and maybe children that were in the program, that are afraid to come forward. There they afraid for a number of reasons. We've previously expressed fear for retaliation. That's

been pooh-poohed. There has been -- there have been continued confrontations on the part of the operator, his management, and the residents in the facility whenever complaints have been submitted. So that fear is real.

There are incidents -- why is it when we talk about fairness and equity, that when residents come forward or others, parents of patients or clients that make testimony, that that testimony is characterized as hearsay, when that testimony is based on direct experience and direct observation?

If this degree of evidence is insufficient to demonstrate a pattern, there are a number of other people that will come forward within this community and parents sending young adults here from outside the community who will testify if they are afforded the same types of protections that this business operator that is operating illegally is, at least a similar level of protection.

And lastly, I want to say that it's my understanding that this City does have a duty to uphold state law. Is that correct or incorrect? I'd like to inquire. We've reviewed the state law. We reviewed it with a far variety of lawyers for the City, for various residents, and residents groups, et cetera.

The City does have a duty to uphold the state law, and also the City has a duty -- it has a duty to

protect the health and safety of the residents. And that is within the purview of this hearing protocol and we believe within your purview.

And that we hope and recommend that you act, and we'd like to see you act today so there's no undue continued burden on the City and its residents, and act to abate this use and also deny the request for reasonable accommodation.

Thank you.

MR. MATHENA: Good afternoon. Larry Mathena.

Just a couple points, hopefully, that will be helpful. As someone in the public who's attended most of these hearings, I just want to go on record -- and I would be happy to testify as a member of the public somewhat knowledgeable -- that from my perspective, in no know way, shape or form has the City or the City staff done anything in a retaliatory manner or in a manner designed to undermine the position of group home operators.

In fact, if anything, I could probably, with a little preparation, testify for an extremely long period of time about how the City, in fact, has tied itself into a knot to do exactly the opposite. So any claim of retaliation on behalf of the City, I believe, is utterly fallacious.

Number two, you know, I do accept that there's a need to find a potential additional grounds for denial. And let's back up and keep in mind you, in your wisdom, did deny this operator a Use Permit way back when. And the only issue before us is, in light of additional evidence, whether or not, frankly, there's additional grounds to deny that operator its Use Permit. One of the grounds is, evidently, patterns of law violations.

Two different points. The law as quoted does not make a difference between regulatory or administrative law versus some grander law. You clearly have in front of you sufficient evidence to indicate a violation of that, whether or not the state and the regulatory authorities involved in enforcing that law deem it meaningful enough to apply penalties or sanctions against this particular operator.

Finally, I would observe that in terms of both this particular caseload and everything else and the many times I've been involved in the City's activities associated with group homes, that no way, shape or form has the City violated its normal operating processes in any shape or manner. In some ways, I could object to that personally, but I will choose not to.

MR. ALLEN: Does anyone have any more testimony bearing directly on the point of what the City Council

Τ	remailded for the hearing officer to hear?
2	MR. BRANCART: Yes, sir. I believe that the
3	Applicant speaks again before you close.
4	MR. ALLEN: Yes, you can speak again after we
5	conclude the public hearing.
6	Anyone else need to speak?
7	Okay. Thank you. Then we'll close the public
8	hearing, and Mr. Kiff, we just completed the public
9	hearing. And our normal course from here is to allow
10	rebuttal by both the Applicant and the City; correct?
11	MR. KIFF: Well, Mr. Allen, with all due
12	respect, I'd make a request to reopen the public hearing
13	and allow the other parent to speak. She is not with us
14	today. She did offer to call in. I typically would have
15	put her on the speaker phone here, but Mr. Polin is using
16	our speaker phone, respectfully. So this is that's
17	why I ran out was to get her contact information. I just
18	spoke with her. She's prepared to speak.
19	MR. ALLEN: So how would we do that then?
20	Handle that one and have Mr. Polin to go on hold?
21	MR. KIFF: No. I'm going to put her on my cell
22	phone, if you're willing to.
23	MR. ALLEN: That's fine, as long as we can hear
24	her for the record.
25	MR. KIFF: Hello? Ms. Golden, this is Dave

1	Kiff. I have you on speaker phone in our hearing room
2	before Mr. Thomas Allen, who is our Hearing Officer.
3	We're now in the public comment period of the discussion
4	about Newport Coast Recovery. I'm not going to ask you
5	any questions. You're invited now, though, to make any
6	comments you believe the Hearing Officer should hear.
7	MS. GOLDEN: Okay. Thank you so much for
8	giving me an opportunity to.
9	MR. ALLEN: I appreciate it.
10	MR. KIFF: I'm sorry. You'll want to identify
11	yourself for the record first.
12	MS. GOLDEN: Oh, sure. Judy Lynn Golden,
13	Christopher Van Dan's (phonetic) mother.
14	MR. KIFF: Go ahead, then, please.
15	MS. GOLDEN: First of all, I would like to say
16	that I think it's just unbelievable that Tina and my
17	husband have not been reimbursed all of the money that
18	they paid for a fraudulent contract.
19	They did I will say that he did put,
20	yesterday asked him to put \$1500 into an account for
21	my husband. And this was after, I would say, probably at
22	least 200 phone calls. I think that the way they I'm
23	sure you've already heard, and everybody's said what they
24	had to pay, but I had to pay \$5,000 (unintelligible).

25

When he took off and left at about 12 o'clock

on the 29th, no one ever even contacted my ex-husband. 1 No one had contacted my ex-husband or let him know our 2 child was missing, that he got back at about 9:30, 10 3 o'clock the next morning. And one of the workers there 4 5 had actually contacted my daughter and told her. 6 And when I called, my roommate -- when I 7 called, it was Judd Wheatfield (phonetic). And my roommate calls me back. And this was a long time ago. 8 She's no longer with me. He called me back and said, 9 "The reason why I missed your call is because I was on 10 11 the phone on the other line with your ex-husband. If you want to know about your son, call him," and he then hung 12 13 up on me. Keep in mind, okay, he's into drugs, no form of 14 ID, takes shots of insulin every day. And I felt like we 15 16 got no idea where our child was. When we finally got -- we had weekends, not even actual weekdays, and had 17 no idea we could reach him. And when both my husband and 18 I contacted them, "We put him on four-month no 19 visitation." They also said, "Quit calling here." 20 21 That's when I got in contact with Kathy Wolcutt, and everybody was really starting to -- we -- we 22 had no idea for 2 1/2 days where our son was. 23 24 Then we only found out that he was at Reckers

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(phonetic), which was another place that he is not

allowed to have trips. And when I got over there, when I go back down there to pick up my son, it was like walking into a terrible prison movie.

When I got there, I got there and (unintelligible) after I got my son's things -- Al Pacino. He had clothes with him, colognes with him. He had all sorts of things that they didn't pack. And then they take him back, so I find my kid in Costa Mesa.

And when I got there, it was the most scary situation that I ever walked into. And that's what (unintelligible.) And so I guess I think it was a very scary situation. They took advantage of everyone concerned, especially these two kids.

I mean, they really did number on the financial. I pray to God that he got himself help and got (unintellible), because to take that kind of money -- \$45,000. And they say on their Web site where, "Oh, weekend special \$15,000." And when we were in there, some people were in there for \$12,000, \$15,000, (unintelligible). They said to us for forty-five. It was just a travesty.

And the people that we had explained their prision -- prison sentences too, I mean, it was just -- it was not a good situation. I would just -- we put my son into better rehab called --

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1	MR. ALLEN: Okay.
2	MS. GOLDEN: in Northern California to get
3	him help.
4	MR. KIFF: Jody, our time limit is up. I'm
5	going to
6	MS. GOLDEN: I appreciate it.
7	MR. KIFF: Hold on one moment, please.
8	MR. ALLEN: Can you hear me?
9	Would you please ask her how old her son was
10	when he entered the facility?
11	MR. KIFF: Jody, will you tell the Hearing
12	Officer how old your son was when he entered the
13	facility?
14	MS. GOLDEN: Yes, he was 17 years old.
15	MR. ALLEN: Thank you.
16	MS. GOLDEN: And he was told, "If anyone asks,
17	tell them you're 18."
18	MR. KIFF: Okay. Any other questions of her?
19	MR. ALLEN: No more questions for me.
20	MR. KIFF: That would conclude our testimony.
21	MS GOLDEN: Okay. Thank you very much,
22	Mr. Kiff. I appreciate it.
23	MR. KIFF: Hold on here.
24	MR. BRANCART: So that it's stated on the
25	record, and I want to be plain, Newport Coast Recovery

1	will not violate its ethical obligations or
2	confidentiality provisions to cross-examine an individual
3	or their parents regarding any treatment they have. I
4	want to add a rebuttal comment, and I want on that plain
5	and on the record. That's not the way it's done.
6	MR. ALLEN: Let's see. We've closed the public
7	hearing now. Although we reopened it temporarily for the
8	purposes that important to call.
9	Which parents were and child were the ones that
10	the evidence was present at the time the City Council
11	made its order to remand?
12	MR. KIFF: Mr. Allen, both parents spoke. Both
13	parents provided the information at roughly the same
14	time. This involved two minors so you heard from.
15	MR. ALLEN: These two?
16	MR. KIFF: That's correct. You heard from the
17	second minor here on the phone with Ms. Jody Golden, and
18	the first minor with Ms. Willis.
19	MR. ALLEN: Okay. All right. Let's see. I've
20	forgotten our practice, whether we have the Applicant
21	speak first in response to public hearing comments or
22	whether we have the City. Whichever, please, go forward.
23	MR. KIFF: It's the Applicant.
24	MR. BRANCART: The finding you're asked to make
25	is that there has been a demonstration or pattern of

violation of the law. In connection with that, I believe it's incumbent on the Hearing Officer to make the following subsidiary findings.

One, that this has been a fair process by which you have received a fair -- fair presentation of the evidence; in other words, that you determine that there are no confidentiality or ethical obligations that would in any way preclude someone in Newport Coast Recovery from responding to this information and all of this information.

And that is a determination that will have to be made, obviously, in light of not only municipal codes that apply here, as well as zoning codes -- I'm sorry, as well the licensing codes, and other confidentiality provisions.

Second, that it has been demonstrated here by the City that there was a violation. What we've heard is, of course, information that's been provided. But none of it necessarily rises to a violation of law.

That's the second -- that is the second subsidiary finding you, as a Hearing Officer, have to make.

"As a Hearing Officer, I hereby determine that these state provisions were violated. I determined that adequate evidence existed for the violation of these, and that I'm competent to render these decisions and hear the

evidence that supports it, and this was a fair 1 presentation of the evidence, despite the fact that the 2 3 Applicant could not comment on what the evidence was presented." 4 5 As part of that, I would add this. We've heard two things -- without breaching confidentiality, but I do 6 7 believe I heard two people that expressed a concern that they had not received monies back from them. It is -- if 8 9 that is true, and the very best light of the -- presented to the individuals, we may have a breach of contract. 10 11 And that may be something that's occurring in dozens, 12 perhaps hundreds, of businesses here in the City of 13 Newport Beach within this week. 14 But a breach of contract, if, indeed, that is 15 what occurred here, and Newport Coast Recovery vehemently 16 disputes it, is not a violation of law. 17 I'm going to end on this note. Thank you. 18 MR. ALLEN: City's response? MR. KIFF: Mr. Allen, respectfully, it's Staff 19 20 assertion -- obviously we have Counsel here for Staff, as 21 well as for the operator. 22 We brought these two cases towards you in good 23 faith, as they were brought to us by both parents. We

also brought forth to you in attachment one of your staff

report that says -- that includes the document on

24

1	Department of Social Services letterhead that says,
2	"Subject: Notice of operation in violation of law."
3	It's a pretty clear document that's in front of
4	you. I very much respect your thought that this
5	could it would be arguably fair to allow the Applicant
6	additional time to respond to that, but and we're
7	amenable to your wishes there.
8	But it's clear to us, as Staff, that the
9	document in front of you is makes us unable to make
10	the finding whereby this operator to, quote section
11	20.91A.050, that "the property shall be operated in
12	compliance with applicable state and local law."
13	This is an example where the property is not in
14	operated in compliance with applicable law and state law
15	specifically. I think that's concludes
16	Staff Mr. Bobko has a remark.
17	MR. BOBKO: I want to get back to the due
18	process issue for just a moment.
19	MR. ALLEN: Due process?
20	MR. BOBKO: Yes.
21	MR. ALLEN: Okay.
22	MR. BOBKO: Your Honor, again, my opponent says
23	that this is not a fair presentation, and that they will
24	not answer the evidence. And frankly, were I in his
25	shoes, I would make the same claim. I don't know how you

1 | could possibly respond to that evidence.

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I, again, reiterate that if they wanted to present evidence to you under seal, redacted from all of the names, that would be perfectly acceptable to the City. And we think that that would ameliorate any questions about confidentiality that prevent them from exerting any type of defense here.

We've done that in the past. It is not uncommon to do in situations, for example, in cases where, for example, police officer files are turned over from the City. That information is confidential by the Penal Code, and those files are always turned over under seal. We would -- if that's the question, the City would be happy to stipulate to that procedure, so that you had the ability to look at any of evidence that they would like to put on.

But again, this suggestion that there is simply no defense to this evidence, and not only is there no defense to this evidence, but they are legally prohibited from defending ourselves against that evidence, is, I think, an overstatement.

MR. ALLEN: All right. Here's what I think, and I'm going to do this as quickly as possible.

Number one, Mr. Mathena said what we all are recognizing all the way along here, that whatever we do

today does not have any effect on the Resolution previously adopted making the findings, among other things, that there's an overconcentration, and that this use was denied for that reason.

2.3

So this use is still denied, and the City
Council did not seek further input with respect to that.
They simply remanded the additional evidence concern to
the Hearing Officer to make a finding there. The City
Staff has come up with a notion that possibly this
constitutes the basis for demonstrating a pattern of
violation of the law.

I don't think that one or two instances constitutes a pattern of violation of the law. But it is clear to me, without having to conduct any further hearings, that at least two 17-year-old individuals were admitted into this facility, and that they were present their for awhile, and they entered into what -- or their parents entered into contracts to have Newport Coast provide services for them. And that's pretty simple and straight forward. I did not hear even denial of that from the Applicant.

So I don't need to go forward in my mind and conduct a full-blown evidentiary hearings to determine whether technical violations occurred with respect to the nature of the treatment that was given. The fact is,

there were two 17-year-olds admitted into the facilities, and they were weren't licensed.

And so I'm going ask the City Staff to prepare a Resolution that would be a Resolution supplemental to the 2002-09, I believe it is, or -- I'm sorry, no. 2009-002 Resolution. It would be supplemental to that, not the same Resolution, because the City Council remanded this for a determination to them as to this newly acquired evidence.

And so while I don't believe a pattern or practice of violating the law just based on what the City Council remanded back, which I think is a separate issue, I can't go back and make a determination here now that, for instance, they're using the garage in violation of law, and a lot of other things that have been contended here, because that's not what the City Council sent back.

The City Council sent back this one issue of whether this newly acquired evidence should be considered by the Hearing Officer, and that's what I'm going to do by this Resolution. And I believe I'll have to work with Staff to construct it. But there's no need to further continue this. I will draft that Resolution in connection with staff, and we'll end that at this point.

Any comments or needs to make further -MR. BRANCART: Yes. Obviously, so that the

record is clear, all the objections stand. We object to the finding. This is not the competent forum. Please to do not, by my lack of advocacy on this issue, say that we're conceding any of these points. What I've said before, and I'll say it again, is that this is a matter that's going to be fully adjudicated by ADP and DSS. It's not going to be adjudicated here. 

But you've rendered your finding and -- based upon the information that you have before you, and you've made a determination that you believe you're in a position to make that finding on the record that's been presented, that that is what has occurred.

But please do not accept our presentation as being acceptance of the finding or not presenting a denial, okay?

MR. ALLEN: I won't do that, but on the other hand, I think you had a duty to at least make some presentation here. And if you're legally prevented from doing that, I find it that surprising, that you could not at least deny that these, in fact, occurred.

MR. BRANCART: Right. And I appreciate that, and that's the determination you've made as the Hearing Officer, that you believe, based upon the expertise that you bring here, is that that would have been something

1	that the Applicant could and should do.
2	Regarding the application of licensure, we
3	respectfully disagree, but that is a subsidiary finding.
4	And I would like that reflected in your findings,
5	please.
6	MR. ALLEN: Okay.
7	MR. BRANCART: Would you do that? Thank you.
8	MR. BOBKO: I'll take five minutes.
9	MR. ALLEN: Mr. Bobko?
10	MR. BOBKO: I'm simply going to ask that we
11	take a five-minute break, before the reasonable
12	accommodation hearing.
13	MR. ALLEN: I think it's an excellent idea. Is
14	this one concluded?
15	MR. BOBKO: Staff has nothing.
16	Mr. Kiff?
17	MR. KIFF: Nope.
18	MR. ALLEN: It's concluded then, subject to
19	adoption of a Resolution.
20	(Pause in proceeding.)
21	MR. ALLEN: All right. Let's commence number
22	two on this agenda, which is the same Applicant, Newport
23	Coast Recovery, seeking a reasonable accommodation from
24	several of the Newport Beach Code standards.
25	So let's commence with a Staff report by the

1 City.

MR. KIFF: Ms. WOLCUTT will be making the reasonable accommodation presentation. As a reminder, the pattern is similar to what we do with the Use Permit hearing. There's a Staff presentation. The Applicant has an opportunity to make comments. Public hearing is opened; public hearing is closed. Applicant can return. You can ask further questions, and then either make one of three different determinations, approve, deny or continue.

And just as a reminder to the folks in the audience, our obligation is to be out of the room by 5:45.

MS. WOLCUTT: Katherine Wolcutt, Deputy City Attorney. That probably applies to me as well to get through the Powerpoint with all due speed.

As you see in the Staff report, the Staff report is approximately 39 pages long. The Applicant made two different reasonable accommodation requests, and they were both very exhaustively analyzed.

And we will be hitting the high points in the verbal presentation today, because of the number of the requests and the length of the Staff report and the need to get through the material so that people still have time to speak. For anybody who's been to these

1	presentations before, this will look very familiar.
2	The background in reasonable accommodation,
3	under the Federal Fair Housing Act, "unlawful
4	discrimination includes refusal to make reasonable
5	accommodations in rules, policies, practices, or
6	services, when such accommodations may be necessary to
7	afford a handicapped person equal opportunity to use and
8	enjoy a dwelling." That's a quote from the McGary v.
9	City of Portland, 9th Circuit case.
10	The duty for a city or a housing provider to
11	make reasonable accommodations is well established.
12	Federal Fair Housing Act Amendments are the source of the
13	duty. They require cities to make exceptions from their
14	usual rules, policies, and practices when:
15	The request is made on behalf of the disabled
16	individual;
17	When the request is reasonable;
18	And when the request for the accommodation or
19	exemption is necessary, and that that necessity is tied
20	to whether it is necessary to afford a disabled
21	individual an equal opportunity to use and enjoy a
22	dwelling. Source of that is 42 U.S. Code, Section
23	3604(f)(3)(B).
24	First, we look at whether or not a request is
25	reasonable. And requests are considered unreasonable if

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1	granting it would either:
2	Impose an undue financial or administrative
3	burden on the City;
4	Or if it would result in fundamental alteration
5	in the nature of the City program.
6	Fundamental alteration is also described as
7	"undermining the basic purpose which the requirement was
8	adopted to achieve."
9	We also look at whether the request is
10	necessary. Will the accommodation on a general level,
11	will the accommodation allow the disabled individual to
12	live in the dwelling if the accommodation is granted?
13	Would the disabled individual be unable to live
14	in the dwelling without the accommodation?
15	And then we look at whether or not there's a
16	direct link between the accommodation requested and the
17	required equal opportunity?
18	And court cases looking into this issue and
19	analyzing it have found have come to define it as
20	whether the required accommodation is necessary to either
21	make the facility financially viable, and thus, provide
22	an equal opportunity to live there;
23	Or does the required accommodation provide a
24	therapeutic benefit to the disabled resident? Is there a
25	direct connection between the accommodation requested and

the benefit to be received?

Applicant has requested two alternative exemptions. Each request would require an exemption -- if granted, it would require an exemption from the restriction of Newport Beach Municipal Code section 20.10.020, which requires that residential care facilities generally be located only in MFR zones and with a Use Permit.

An exemption for the Newport Beach Municipal Code section 20.10.020, with continued operation under the terms recommended by the January 12th Staff report was the first of Applicant's request. They made two separate ones, which complicated the analysis a little bit, hence the length.

That recommendation that they have asked you to adopt is that the use be continued in the current location with 14 residents, maximum occupancy. And some of the other conditions that that would have required, recommended by staff:

Quiet hours;

All the on-site parking spaces, all six of them, be kept clearing for parking, not used for any other use;

Three master parking permits be purchased from the City, and that staff and residents and visitors who

would -- staff and residents will use those master parking permits when parking off-site.

And for the family counseling that's apparently provided to the residents' families, Staff had made a suggestion that either the counseling sessions for people who do not reside on-site be conducted from 9 to 12 in the morning, on Sunday mornings, to mitigate impact on beach parking.

Or that the family -- when family counseling is provided, that the family members park elsewhere and be transported from off the Peninsula with a shuttle system.

It also required compliance with all Federal, state and local laws, as all of our conditions can do.

Applicant also made a second request. As the Applicant phrased it, if we did not -- if the Hearing Officer did not grant the first request, which was essentially continue the operation with 14 and conditions, including conditions on parking, then they required -- asked for a waiver of continued operation of 18 residents, and a waiver of certain Newport Beach Municipal Code requirements, and also waiver of selected standards that were required in order to receive a Use Permit.

Those specific standards that they asked to be waived were asked for 18 residents as maximum occupancy;

1	They asked for a waiver of the Use Permit
2	occupancy requirements. There's a limit of two per
3	bedroom, plus one additional resident in the entire
4	facility in order to receive a Use Permit;
5	Exceptions from the parking requirements. The
6	parking requirements are in another section of the Code,
7	20.66.030. Those parking requirements were in place
8	before the current Ordinance was adopted.
9	They asked that residents and visitors be
10	subject to the same parking requirements as all
11	residential uses;
12	They ask that the City the Hearing Officer
13	determine that the City should treat the Newport Coast
14	Recovery as a legal non-conforming use;
15	They asked that the City apply the California
16	Building Code requirements that were in place at the time
17	the facility was established. The first change of this
18	facility from a residential use to a recovery facility
19	use was in 1997.
20	A waiver of the overconcentration
21	considerations, particularly those involving APA standard
22	of one or two residential care facilities per block;
23	And a waiver of consideration of proximity of
24	the facilities to schools, playgrounds, day care centers,
25	and alcoholic beverage outlets.

1 The Staff recommendations are to deny request number one, but to permit current facility residents to 2 complete the stay that they intended, so that we're not 3 depriving any current residents of their housing; And request number two, to deny the accommodation since we have already dealt with the 7 current residents into request number one. Turning to analysis at the individual requests, request number one. First, we look at whether request 9 10 number one is necessary and necessary to afford a disabled individual an equal opportunity to use and enjoy 11 12 a dwelling. 13 We look at, does this facility require the 14 requested accommodation at the requested population they 15 have asked for to achieve financial viability or a supportive recovery environment? And our 9th Circuit 16 17 source for that is City of Edmonds v. Washington State. 18 The factors of the Newport Beach Municipal Code allows the City to consider, and a Hearing Officer, 19 whether the accommodation will affirmatively enhance the 20 quality of life of individuals with a disability. That's 21 22 tied to the therapeutic benefit issue; 23 Whether the disabled individuals will be denied an equal opportunity to enjoy the housing type of their 24 25 choice without the accommodation;

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1 Whether the accommodation is necessary for the 2 facility's financial viability; And whether the existing supply of facilities 3 of a similar nature and operation is sufficient to 4 provide disabled individuals with an equal opportunity to 5 live in a residential setting. 6 As usual, Staff analyzed the reasonableness and 7 the necessity of these requests with regard to current 8 residents and prospective residents, since they are 9 10 individuals that are situated differently. 11 As to the current residents, Staff found that 12 the request was necessary and reasonable. The City is 13 not in the practice of attempting to abate current residents who were there at the time that this issue was 14 15 heard. 16 As to protective residents, the analysis showed 17 that the request number one was not necessary and was not 18 reasonable. 19 And the necessity issue, Applicant did not 20 submit evidence that it required the requested accommodation in order to be financially viable, and did 21 not present evidence that required accommodation for 22 23 therapeutic benefit. It did submit a statement that living together 24 25 while in recovery with others who were also in recovery

was a therapeutic benefit, and the City does not dispute that. What the City disputes is whether this specific accommodation is necessary to provide the therapeutic benefit to individuals living with others in a licensed residential care facility that enhances their recovery.

To continue that issue, we look at the alternate housing opportunities. Because the Newport Beach Municipal Code authorizes a consideration of other available facilities that are of a similar type and nature.

As of July 6th, we had 200 -- of the approved facilities, that means the ones that are not subject to abatement and that are licensed within the City, there are 207 ADP licensed beds within the City. Many of those are in duplex and apartment buildings on the Balboa Peninsula and West Newport.

If someone's looking to recover and live with other persons in recovery in a licensed environment and to be near the beach, there's a number of other similar alternatives they can choose from.

As to current residents, as we've discussed, the use is subject to abatement with the Use Permit denial and if the reasonable accommodation is denied, and, therefore, current residents would lose their housing.

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1	Prospective residents. The future residents
2	would lose their ability to live in this duplex, but not
3	in other similar facilities, as we've discussed.
4	Then we moved to the issue with request number
5	one of whether request number one is reasonable with the
6	combination of factors that the Municipal Code tells to
7	us consider:
8	Would the accommodation fundamentally alter the
9	character of neighborhood;
10	Whether it results in a substantial increase in
11	traffic or parking issues;
12	Whether granting the accommodation would
13	substantially undermine any express purpose under General
14	Plan or Specific Plan;
15	And whether the accommodation would create
16	institutionalized environment due to the number and
17	proximity of other similar uses.
18	We also look at other required findings:
19	Would granting the request impose an undue
20	financial administrative burden;
21	Would granting the request result in a
22	fundamental alteration in the nature of the City's zoning
23	program.
24	Generally, when we're looking at an exemption
25	from this particular section of the Municipal Code, we
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look at the purposes of, especially for our purposes, 1 both the R2 zone versus the MFR zone, or the zone we're trying to establish. 3 And we did less analysis on this this time because there was more analysis required in other areas. And because of the determinations in those areas, this issue really didn't need to be dealt with in depth. 7 there are the purposes of our R2 and MFR zones. 9 Under other conditions, this finding could be 10 made that with 14 residents in seven apartment units, the density was similar to that which would be common in R2 11 12 residential zone for a non-conforming building. 13 Then we look at what the purpose of the Use 14 Permit is, whether we undermine the purposes the Use Permit was supposed to achieve by allowing it to be in 15 operation without the Use Permit. 16 17 Use Permits are required for uses with 18 operating characteristics that require special conditions to enable them to not have an adverse impact on other 19 20 uses in the area. 21

And Ordinance 2008-05 requires the Use Permit for non-conforming uses in residential areas. This is to ensure the purposes of the Zoning Code are achieved, and to mitigate adverse secondary impacts.

Purposes that are specifically enumerated in

the Code are to promote the public health, safety and welfare, and implement goals of the General Plan by ensuring that conditional uses don't change the character of residential neighborhoods.

And equally important, to protect and implement the recovery and reintegration of the disabled, in part by avoiding the overconcentration that would lead to an institutionaliation of the area.

And would the Use Permit purpose be undermined? Our analysis was that because of the Applicant's conduct that we have found out since January of this year, that the findings required to issue a Use Permit could not be made for this facility. If you were looking de novo at the factors that you have to find -- that you were allowed to look at and the findings that you have to make, we believe that the finding to issue a Use Permit could not be made today.

We talked about current.

Prospective residents. All required findings cannot be made. One of the basic purposes of the zoning program would be undermined if the Use Permit were granted, or if the reasonable accommodation waiving the Use Permit were granted.

That purpose, as we've discussed, is discussed earlier in the Use Permit hearing. There was a

requirement put into the Municipal Code that no one who 1 is operating a facility operated a similar facility with 2 a pattern or demonstrated pattern or practice of 3 violating state or local law. 4 We also admit that we can anticipate the 5 administrative burden of monitoring facility and 6 7 prosecuting substantiated complaints. With conditions, could the use conform to the 8 operational standards of 20.91A.050? Because that's one 9 of the first requirements for a Use Permit to be given. 10 11 Was it operated in compliance with state and local law, with management plan of a 24-hour contact? 12 Staff continues to assert that it is not 13 operating in compliance with state law. I believe the 14 Department of Social services letter that was dated April 15 16 1, 2009, the Notice of Violation which was sent, says, "You are here" -- was it in this -- I believe, the 17 18 exhibit that you'd find this in is Council's packet that 19 was given to the City Council. That was where it was 20 last located. 21 "You are hereby notified the above-referenced facility is operating without a license, which is a 22 23 violation of California Health and Safety Code section 1508." Social Services determined and confirmed that 24

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this facility violated state law. And it violated it

1	twice, once with each minor. So that's two instances
2	that we can confirm.
3	I cannot give you instances over a year. I
4	can't show you 10 or 12 instances. Our Code does not
5	define "pattern." It doesn't define "practice." I don't
6	know of a clear bright line test for what's a pattern and
7	what's a random incident.
8	But I think you've seen since April, we've
9	had since late March, we've seen a number of instances
10	arise that cause Staff deep concern. And we believe that
11	it does show that there's a pattern of violation of state
12	law and, therefore, that finding cannot be made.
13	Whether the property is physically suited to
14	accommodate use;
15	Whether there's sufficient parking;
16	Whether the use will change the character of
17	the surrounding residential neighborhood.
18	Generally, Staff looked at this issue when it
19	made its recommendation back in January and determined
20	that it would not be an issue, that, with conditions, the
21	facility could meet those required findings.
22	However, with the violations of state law that
23	we have documented and which ADP is in the ADP is in
24	the process of investigating. The Social Services'
25	investigation is complete, and Social Services confirmed

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1	what we know.
2	Moving to request number two, start with a
3	threshold issue. None of the requested separately
4	requested accommodations, if they were granted, would
5	allow the Applicant to continue their operation just on
6	their own.
7	As a reminder, those are 18 residents, maximum
8	occupancy;
9	The waiver of the Use Permit occupancy
10	requirements;
11	Exemptions from parking;
12	Treating them as legal non-conforming use.
13	We'll go through those, but as a reminder,
14	those are some of the specific elements they are asking
15	for exemptions from.
16	There are four factors required to show
17	necessity, as we've discussed. This is just a reminder
18	slide, because it was seen earlier in the presentation.
19	This is what they asked for exception from.
20	And Staff determined that the individual
21	requests made by the Applicant were not necessary for
22	disabled individuals to enjoy equal opportunities to
23	housing, and they were not reasonable.
24	We discussed the financial viability aspect a
25	little bit when they were asking for 14 residents. At 18

residents, that's more than 14. In the past, we've done an analysis. But we've asked for Applicant to show -- evidence to show why they need a larger size facility than recommended by Staff. And the Staff -- the Applicant expressly objected to that request.

They have also not submitted evidence that they required accommodations, any of the exempted, you know, the waiver of the parking, treating them as a legal non-conforming use, overconcentration, they have haven't asked for those as a therapeutic benefit.

We've seen the slide about the Bryant Woods Inn about the size -- increasing the size of the facility to a size requested by an applicant. It might provide financial benefit to the operator, but did not provide any particular benefit to the residents that the laws are concerned with.

That's a summary of some of the factors the Court looked at in regards to the Bryant Woods case. The similarity of other facilities with vacancy rates in the area, failure to present -- Plaintiff's failure to present evidence, and failure to show that a larger size will be therapeutically beneficial.

And the Court noted that "If Bryant Woods Inn's position were taken to its limit, it would be entitled to construct a 10-story building housing 75 residents, just

because the residents had handicaps."

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So moving to the specific factors, the 18 residents, there's no evidence of viability or therapeutic benefit to having 18 residents. Alternate housing exists. There is a licensed male facility for males with 18 residents that has been granted a Use Permit that's a block away.

Waiver of occupancy restrictions. We were very confused by this request, because there are nine -- even if you take out the one apartment unit that's being used as an office, there's still nine bedrooms left in the facility.

And under the occupancy restrictions, that would allow them 19 residents, not the 18 they requested. So we can dismiss the request for the waiver of the occupancy restriction, because they don't need it to get the number they've asked for.

Very similar in the parking. The facility has six on-site parking spaces. The Newport Beach Code requires three -- one parking space onsite for every three residential care facility beds. They already have the parking spaces they need for 18 residents. It is not necessary.

Visitor parking. There was no evidence that visitor parking conditions had any impact or prevented

1 therapeutic benefit or financial viability.

As far as whether it's necessary to treat people at Newport Coast Recovery as a non-conforming use, no. The City has always treated Newport Coast Recovery like a non-conforming use.

The Newport Beach -- we've seen other situations where it wasn't necessarily legally established, so that an accommodation was made during the period where they weren't involved in the administrative system. But in this case, there's never been any question how they have been treated.

California Building Code requires that the application -- that the Code sections that were in place when the occupant-type changes are the appropriate ones to apply.

And our Fire Marshal made the accommodation, if you will, to apply the 2008 Codes, because there were some restrictions in prior versions of the Building Code that Applicant would have found it very, very difficult, if not impossible, achieve.

And, therefore, he had made the offer of applying 2008, but if the Applicant wants to apply the 1997 Building Codes, I'm sure the Fire Marshal will be happy to advance the Building Code requirement. That we can do.

Waiver of other factors. Proximity of parks schools, other facilities. I'd like you to know that there's nothing in our Municipal Code that requires you to consider proximity to churches or playgrounds. It's schools, parks and facilities. We determined that that waiver was not necessary, because there were no playgrounds -- we'll get to that one later. There's another slide.

These factors would be considered. The proximity to other uses. Those factors would be considered when determining whether the use would be compatible with the character of the neighborhood, whether it would contribute to changing of the neighborhood. It is not a flat finding that you have to make that there is no proximity of other uses like that.

Would waiving the factors be necessary to afford a disable individual an equal opportunity to enjoy a dwelling? We decided no. Because of the other issues that we're going to address, there were reports of lack of supervision and violations of state law by the Applicant.

Supervision of the individuals who reside within the facilities has been important in the past in order to reduce the impact on the neighbors, and that is why we have the lengthy list of conditions when a Use

Permit is granted. They are non-rebuttable considerations. Violations of the state law are very important to us for the reasons that we've stated already.

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Therefore, Staff determined that the required finding in 20.91A.060 can't be made, and that's because one of the crucial operating standards required that 20.91A.050(c)(4) cannot be met.

Waiving the requested factors that they enumerated, the proximity issues, overconcentration, consideration, that was not necessary, because it wouldn't result in continued facility operation, because we couldn't make another crucial finding.

Would there be an undue financial or administrative burden? Well, I will tell you 8 o'clock at night when Mr. Kiff and I were still at our desks trying to help the two moms who were trying to find their -- the one child who, from Newport Coast Recovery, had moved to an unlicensed facility in Costa Mesa, the thought of administrative burden did cross my mind. I believe that there would continue to be an administrative burden.

Would granting the requested accommodation result in a fundamental alteration in City's Zoning program?

If we waive the overconcentration factors as 1 requested, yes, we would be undermining a very important 2 3 factor and a very important purpose that the Ordinance was adopted to achieve. Preventing overconcentration was 4 a fundamental program. And part of that program is not 5 just to protect the residents but to protect the 6 7 residents of the facility. 8 The purpose of community-based care, as we understand it, as ADP has explained it to us, is to allow 9 10 individuals in recovery to begin to reintegrate into the surrounding neighborhood and to learn the skills of 11 living in a neighborhood surrounding by others who are 12 not, you know, essentially using alcohol and drugs. 13 14 Overconcentration, which transforms a 15 16 17

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neighborhood into a quasi institutional area, defeats that purpose. This was stated better by the Court in U.S. v City of Chicago Heights, where they stated,

"There may be situations in which the distance between homes was so little, that it could fundamentally alter the City's purpose of avoiding clustering and preserving the residential character of certain neighborhoods."

Other areas. When we look at fundamental alterations of the Zoning Codes, the parking requirement that the Applicant -- the waiver that the Applicant

1 The purposes of having an off-site parking requirement are stated in other areas of the Municipal 2 Code. 3 To ensure the off-street parking and loading facilities are provided for new land uses and alterations 5 6 of existing uses; To establish the parking standards that are consistent with the needs and uses of -- the needs of the 8 9 use and feasibility; 10 And to ensure that off-street parking and loading facilities are designed to ensure efficiency, 11 protect public safety, and to insulate surrounding land 12 13 uses from adverse impacts. 14 Anybody in this room is very likely to know what the impacts of excessive use of a facility in the 15 summertime parking could be, especially when they are 16 17 doing treatment of individuals who do not reside on-site. 18 The Applicant also has a history of parking 19 violation, particularly behind the facility when they were not using the garage for parking purposes. 20 provide counseling to visitors who do not reside on-site. 21 Granting the waiver would undermine the purposes that 22 23 that requirement was put in place to achieve. 24 And I would also encourage you to see the Staff

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report, where we do a comparison of what the -- what

1 restrictions, if any, were placed on another home occupation on, say, an individual living next door to 2 3 Newport Coast Recovery who was running a business, a counseling business, and having clients visit his 4 home -- his or her home to provide the counseling. 5 6 There are requirements in the Municipal Code 7 that limit the impacts on neighbors there. And there's also requirements that all on-site parking be retained, 8 not reduced. And that there no substantial increase in 9 10 the pedestrians or automobile parking. We do not put similar -- called it out restrictions on pedestrian 11 activity for these facilities. 12 13

Waiver of the considerations of proximity to schools, parks and alcoholic beverage outlets. could be situations in which it would determine that -- which you could determine that a basic purpose of the Zoning Code would not be undermined by waiving consideration of the factors. But these are factors only, and they are considered by you on a case-by-case basis.

And that is the end. Unless you have any questions for me, I think that concludes the Staff presentation.

Thank you.

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MR. ALLEN: One question. And I just was not

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1	previously aware that the Bryant Woods case talked about
2	a vacancy factor. And I don't think we get that far into
3	an analysis in the reports that I've seen about vacancies
4	in the units that are available; correct?
5	MS. WOLCUTT: We have not reported on the
6	specifics on that. I believe Mr. Kiff might be in a
7	better position than I am to know what the vacancy rates
8	are. Sometimes facility operators tell him, you know,
9	what their vacancy is.
10	Do you have information on that, Dave?
11	MR. KIFF: The information is anecdotal, and
12	the vacancy rates are running anywhere from half the beds
13	open and vacant to 40 percent.
14	MR. ALLEN: Okay. Thanks.
15	Does that complete the Staff presentation, City
16	staff?
17	MR. KIFF: Yes.
18	MR. ALLEN: All right. Applicant ready to go
19	forward?
20	MR. BRANCART: Thank you very much.
21	Let me begin with a few observations that much
22	of the presentation that was just presented to you, based
23	upon the analysis of fundamental alternation, was
24	boot-strapped from information that you heard at the
25	first part of this hearing.

1 It was boot-strapped from information based upon a claim by the City that they had demonstrated a 2 pattern of violation of law, a finding that you expressly stated less than an hour ago could not be made. And that runs through this entire presentation. 5 In fact, City staff is so direct as to say that 7 the only thing that keeps us from standing before you as a Hearing Officer and re-endorsing our original Staff 8 report is this after-acquired evidence, of which you have 9 found, one, that the Applicant could, without violating 10 ethical and confidentiality rules, could present evidence 11 in that forum about that, and two, that was a Notice of 12 13 Violation that was issued. That's it. 14 And therefore, I think you need to take what you've just saw on these slides, and put it in the 15 context of the findings that you rendered earlier this 16 17 afternoon. 18 19 20

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It is striking also in the Staff presentation how little there is to contest in some respects. Staff concedes that there would be no need to request an accommodation regarding the existing parking regulation;

There would be no need to request accommodation or exception to the existing occupancy restriction;

That the Fire Marshal -- there's no need to do that, because we can apply Code either in '97 or 2008.

So what it then comes down to, fundamentally, is this question of overconcentration and necessity. Let me begin with the question first of necessity.

Staff concedes that there is a necessity as to those individuals who presently reside at Newport Coast Recovery. Staff claims that there is no such necessity, even though the same services would be provided to the same disabled individuals in the same state of need, the same -- because there are other institutions who could provide those same services.

That is false. Newport Coast Recovery is the only facility -- it is the only facility which is an all-male residential primary treatment facility. Let me repeat that. It is the only facility that is an all-male residential primary care facility. Please, as the Hearing Officer, press the Staff to be very clear when they put out broad and unsubstantiated claims that there is comparable treatment beds available.

Because each of these facilities provides a very different and narrow type of housing, and Newport Coast Recovery is the only one here on the West Peninsula -- and could be in the City -- that is a primary -- that is, after somebody comes out of detox, primary care all-male residential facility.

Yes, there are all-male facilities, but this is

the only one that fits that. So this is a unique service that Staff has not addressed. So let's put in context, then, that there is actually no necessities claimed by Staff, because people could have, according to them, go across the street and obtain the same services, which, in fact, is patently, patently false.

The second thing that's claimed by Staff, anecdotally right now by Mr. Kiff, is the claim that there are substantial numbers of treatment beds available and, therefore, there is no need. In fact, the City of Newport Beach has repeatedly told the federal government in reports certified by the City Council just the opposite. I'd like to share with you an exhibit.

What I'm presenting to you, as the Hearing
Officer, are exerts of documents that were prepared by
the City of Newport Beach and submitted pursuant to
Federal law to United States Department of Housing and
Urban Development.

These reports are mandated by Federal law and are required to be presented to HUD both on an annual and also on a periodic basis. Pursuant to submitting these reports, the City obtains Federal monies, and obtains monies based upon the truth of the reports that are submitted here by the City to the Federal government.

If you, as Hearing Officer would please turn to

page 1 of this, you can see this is the Consolidated Plan, one version, that was presented by the City of Newport Beach to the United States Department of Housing and Urban Development for the time period that we have before you.

If you turn to the second page, part of this presentation requires the City to state what its priority needs are for its special populations. And as you see there, the City has specifically told HUD that "persons with alcohol and other drug addictions is a high priority need." That certainly contradicts what you've been told here today.

Please turn to page 3. Also in that same report, you will see that, as indicated, substance abuse services, again, is a high priority need that has been submitted by the City to the Federal government in order for the City to obtain Federal money with the promise that these reports are accurate.

Please turn to page 4. The City has to tell HUD what its enumerated goals are to do with the Federal money. And one of them, as you can see here, is goal number three on page 4, "to increase the supportive services for persons suffering from substance abuse."

Please turn to page 5. This is not only something that's been submitted in consolidated plan for

1 period of 0509 by the City, but in the previous 2 consolidated plan, the City has repeatedly stated to the Federal government that the types of services that they 3 now claim are not necessary to you, as a Hearing Officer, are absolutely one of the highest priorities of the City of Newport Beach. 7 Specifically, if you turn to page number 6, as reported by the City to the Federal government, it indicates that "persons with alcohol and drug addictions were one of the activities that needed to be assisted."

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And if you turn to the top of page 7, it tells what you the obstacle is, "the ability of any funding and social service agencies that can provide those services." Obviously, individuals who are operating therapeutic homes are providing, indeed, those services.

If you would turn to page number 8, page number 8 is a report from earlier. And it repeats, as you can see at the bottom of page number 9, that, in fact, one of the crying needs, according to the City, was the "need for programs that included room and board and counseling for improved supportive services of those in substance addiction."

Please turn to page number 10. And while we're going through this, I want you, as the Hearing Officer, to please understand that pursuant to Federal statute,

the City Council has adopted and approved these reports.

Pursuant to Federal statute, the City has prepared these reports to be submitted to HUD in order to obtain funding.

So unlike coming here and not testifying under oath and the informality of this procedure, these are documents that are not only vetted through City staff, but then adopted by the City, and then submitted with certification to the Federal government saying, "This is true. This is the problem we need to fix in the City of Newport Beach. Give me money." And the Federal government has given the City, in fact, relying on those reports, hundreds of thousands, millions of dollars.

Page 11, I think you're being deceived. Page 11, this is the Strategic Plan for City of Newport Beach. Of course, item number three under "Strategic Plan, we must improve services to those with substance addictions."

Page number 12, the Con Plan. Part of this Con Plan, you see on page 13, was an indication of, how did the services and needs of people with substance abuse housing services fit within the continuum of care that's available generally in the county?

Putting us in a larger context of county, which was part of -- this, by the way, was submitted by the

City, but it looks at the broader County issue in order to assess need. You can see under "substance abuse treatment beds," that they talk about the substantial gap.

And in terms, again, of priority, as consistently has been reported by the City to the Federal government to obtain funding, it is always the highest priority that we obtain -- that we address the substance abuse issues.

There's a repeat of that, of course, on page 14, and it goes on. That's a sampling of what's been told to you that I think contradicts certainly, if not the very word that you've been told here, the spirit of what's been said to you.

I want to make a second point, because the time period that we had to respond to this is so short. I would urge you to consider and demand from Staff that they provide to you the reports that have been issued finding the City in violation of the housing elements provisions of the General Plan requirements, as administered by the State Department of Housing and Community Development.

And would I would please ask you them to provide you with the violation letters that have been issued by the State of California against the City

regarding non-compliance with housing elements. 1 specifically ask them about the, quote, disability 2 3 issues. Because that, again, you'll see, as reflected 4 here, that in terms of compliance with State law 5 regarding these very issues, the State would beg to 6 7 differ with what you have just been told. So what, then, have we been told? One, that 8 people can go across the street and get the very same 9 10 That is patently untrue. There are unique services. services that are offered here by Newport Coast Recovery. 11 12 Second, we are told that we have a super abundance of those. Mr. Kiff will say here that it's 13 merely anecdotal. In fact, that contradicts what's been 14 repeated told by the City to the Federal government, as 15 approved by City Council, in order to get Federal monies. 16 17 And last, I would urge you to take a look at the violation letters issued by HCD, Housing and 18 19 Community Development. Housing and Community 20 Development, in connection with the noncompliances of the housing provisions. Those are available on the Web site. 21 You'll be able to find this on the Web site if you'd like 22 23 to find them yourselves. 24 Let me talk to you a minute about this issue of 25 In substantial consultation with Mr. Kiff, Newport

Coast Recovery arrived at these numbers of 14 and 18.

These were the break point numbers that they needed to go ahead and operate in economic viability. And these were discussions that were done between Mr. Newman and Mr. Kiff at length.

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At the end of the day, they were prepared to make their financial break with 14 beds, and that's why the first accommodation they submitted was the 14 bed request, which was essentially adopt the Staff report that had previously been submitted to you. So let's not -- so let's not say there's been no economic or economic determination here. They have made the compromise.

Keeping in mind, just so we put this in context, they are licensed to have 29 beds. They are willing to make the accommodation in order to maintain financial viability down to 14 beds. That's why they say "Adopt the Staff report," and that's something that came out of lengthy discussions between Mr. Newman and Mr. Kiff about, where's the break point to keep the facility viable? And, therefore, I think it is disingenuous for Staff to say that there has been no discussion or analysis regarding that.

Let me focus on this overconcentration issue. The issue of overcontration is perhaps the most ill

defined and misused concept in this entire process. I say that because it has literally no meaningful standards by which you do apply, both in determining similarities of facilities, densities of population, natures of use, and any other meaningful criteria.

Merely having you take a yard stick and measure from one housing dwelling to another of persons who happen to be of a certain disability class tells you actually nothing about whether or not there's overconcentration.

I want to emphasize a second important point. You are basically asked -- and you did in your last set of findings. You took a yard stick and you said, "These people are 300, 400 whatever," with absolutely no meaningful finding as to what the law requires, but also nor has Staff given you this information.

And I think it would be unfair for them to give it to you now, nor have you been given for what the City would like to consider and what's driving this larger agenda. And what I mean by that is, one, merely the proximity between these facilities, there is not admissible meaningful measurable concrete evidence of adverse impact upon the communities.

Nor is there any analysis provided to you by Staff that if we add these individuals at this distance,

that's going to create this set of adverse impacts. It is all complete speculation that they provided to you glossed over with the words "overconcentration."

Nowhere is that made more painfully obvious than the presentation that was just presented to you by City Staff in which they talk about overconcentration being for the benefit of people -- avoiding overconcentration for the benefit of people who are disabled.

And, in fact, I think Staff did get it right here, and it's been wrong the way they have been presented it to you, and I think that it's wrong in the Ordinance, is that the only time you should appropriately consider overconcentration is when it's to establish that there is a benefit to people with disability, i.e., we're not going to give you housing. We're going to deprive you of the ability to get housing, which we have repeatedly told the Federal government you need here in town, because that would put you in an overconcentration. So by doing you a favor, we're denying you the opportunity to housing.

But I think it's most important here for purposes of your termination is that nowhere in these volumes of papers that we get before the 4th of July holiday is there any evidence to show that this is

intended to benefit the disabled. None. Whatsoever.

What you are given, essentially, is, at the end of day when you parse it all the way, is the yard stick. This facility is here at 70 feet. That facility is here. There's no evidence, meaningful competent evidence, to say that because of this proximity, because Newport Coast Recovery happens to be where it's located, people in other facilities who are disabled are being detrimentally affected in terms of their -- and there's just -- it's just not there.

We're stating the standard, we're misapplying it, and we're not providing you with any evidence. If you would like, as the Hearing Officer, to say, "Look. I'm determining overconcentration just based upon the relationship of proximity of these places," you certainly are entitled to do that and make that finding.

I mean, they are facts on the ground. But that in not a competent legal finding. The competent legal finding is because of this overconcentration, there has been detriment to specific disabled individuals. And I would argue, strenuously, depriving them of the opportunity of housing that we've repeatedly told the Federal government that we need is not of their benefit.

It is a very pernicious standard that the City is applying here. And I won't be -- well, if you

substituted any other protective class in for disabled, any other class for disabled, and you said, you know, "We can't have people living in this kind of proximity because of overconcentration of any other particular class of persons," we would all find it naturally quite offensive. And that's what's going on here, because there's no underlying analysis of it.

Let me end on this issue about burden. Staff

Let me end on this issue about burden. Staff had to work late one night responding to telephone calls, and I do appreciate their diligence in doing that. But what is strikingly missing from your report here is any real competent evidence of the impact that this facility has on City services.

I have been told, and it's not here. I don't see Police Department run sheets. I've been told that the number of runs that were made to this dwelling is comparable or fewer than would be made to a comparable multi-family housing unit in this part of the City.

I've also been told that the relatively few of the run sheets I've looked at in 2008, that some of them had to do with parking. They were unrelated, because in Balboa, people park, and there were police called out, and they cited people.

In other words, you're told that, why is this a burden? And we're told, one, because we worked late one

night. And second, because as a part of working late, we have found this evidence, that you have determined you can't make a finding on, is something that's going to keep us active. And that's just not competent evidence. That's not competent evidence.

And where are the run sheets? And not just saying, "Okay, we can produce some run sheets that show that there were eight or ten police calls to this area."

But let's go ahead and analyze those sheets, and show that they are truly connected to this dwelling, and that they are meaningful in the context of run sheets to understand how the police were responding to calls.

Let's look at how the run sheets for comparable, comparable multi-family dwellings.

I mean, you know, as what happens so often in this case with these applicants is we bring them in here and we focus on that, and we say how bad they are. But we put them in the context of the fact that there are people in the community, businesses that are operating that don't update their Web sites, other businesses that have contract dispute with customers, other people who do get the police called.

We focus on one, and we think in isolation. Well, this is just not right, and I think that that's ultimately unfair. But what I think is most

important -- well, I think that's ultimately unfair. Let
me end on this point.

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You've been presented with information that, I think at this point, you should grant the reasonable accommodation based upon the information you have here. But if you are inclined to deny this reasonable accommodation -- and I'd urge to you grant it right now, it ought to be granted -- and it ought to be granted, and let me be specific.

And this is it -- ought to be granted, but it ought to be granted in the context of Staff's original report of 14 beds, okay? Because that was what Staff originally agreed with.

And also I think that it's -- for consistency sake, we should get off 18, and let's go back down to 14, so that we say that we're looking at comparable numbers. Staff report is at 14, or waive all these specific requirements, put it down to 14. I think you ought to grant it, and I think that that's as well for all the reasons I've stated.

But if you are inclined to deny it, I do think it's incumbent upon the process, in fairness to the process, that we have an opportunity to respond to what was written here.

You know, just putting Bryant Woods, which is a

1	4th Circuit case, and pulling snippets out of it, but
2	which is not a mainline case in terms of where the
3	reasonable accommodation law is in terms of its
4	application, to my mind, just by putting in Bryant Woods
5	is not telling you a lot about what the law is, and why
6	we believe fundamentally we're making an erroneous turn
7	here.
8	So I'd ask that you give the Applicant an
9	opportunity to supply you with appropriate briefing to
10	respond to what the City Staff has presented, if you're
11	inclined to deny. But I'd urge you, there is ample
12	evidence that's been presented here that you should grant
13	this accommodation, 14 beds, original staff
14	recommendation.
15	I appreciate your time.
16	MR. ALLEN: Does anyone else from the Applicant
17	here or that would want to speak or
18	MR. BRANCART: No. We presented what we need
19	to say.
20	MR. ALLEN: Okay. Does Staff want to make any
21	responses to that? Should we wait until public
22	MR. KIFF: I'm sure Mr. Bobko has some notes,
23	too, and I will not address the legal ones.
24	But Mr. Brancart, I wanted to some help
25	answering a question that I actually asked back on April

1 18th, and you asserted that it again, as did Mr. Newman, in his request to have Mr. Allen's original denial 2 appealed.

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And it was that, indeed, Newport Coast provides a unique service in the community, that being the only men's only primary care facility in the Newport Beach. Quote, other facilities require 30 days of primary care prior to entrance.

And as I stated to Mr. Newman back in April, I said, "To me, that implies that Newport Coast offers Day One non-medical detoxification services, something that ADP does, indeed, license." But I don't see on ADP's records where Newport Coast is authorized to provide non-medical detox. The classification on ADP's list for Newport Coast is, quote, RES versus RES-Detox.

And all that said, I might misunderstand how that works in the continuum of care. So I was hoping either you or Mr. Newman could inform me as to why and how -- whether or not you are, indeed, licensed by the ADP to provide non-medical detox, because that's not listed that way.

MR. BRANCART: As I understand the continuum care issue, what makes this facility unique is because it's for individuals that come out of that initial -- and you heard reference to it earlier, 24-, 72-hour detox.

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1 and they can go directly into that primary 2 care -- primary care facility. 3 And I can illuminate it further, because --MR. ALLEN: Can you define what primary care 4 Because you've used that term repeatedly. I didn't hear -- I hadn't heard that term before in this context. 6 7 MR. BRANCART: It is that facility that individuals can go directly to, and this is a social 8 9 model, not a medical model. 10 MR. ALLEN: Who is establishing those 11 definitions, and so forth? 12 MR. BRANCART: It is my understanding that those are definitions that are used in both describing it 13 from a governmental context, but also these are used in 14 15 the industry terms of how we route people through a 16 system to lead them to care. 17 I do think that -- because I don't want to speak beyond my area of expertise, that I can go ahead 18 19 and provide you with supplementation regarding this, if 20 the record is left open. If you're inclined to deny this application, 21 22 then I'd urge to you leave the record open, let us provide you with that, so that we're not here relying 23 24 upon my inadequate ability to explain what is unique about this housing, quite to the contrary of what you've 25

been told by the City. And I will do that. We'll just need time or my Co-Counsel can do that.

MR. ALLEN: Okay.

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MR. KIFF: I think arguably, Mr. Allen, that's a fair thing for us to continue to look into, because it would be my assertion, based on what Mr. Brancart said, that there are, again, a number of care facilities in Newport that provide that identical model. But neither of us are experts on what ADP does and -- in part on the continuum care, which is why I asked the question.

MR. BOBKO: Thank you, Mr. Allen. I will try to move quickly. I know there are people who would like to speak, so I won't consume the remaining time.

I think, first and foremost, that we can put any questions about the Applicant's due process concerns to rest. There was clearly time to produce documents and refer to things on the Web site. This suggestion that there was not adequate time to prepare I think has now been laid to rest finally.

Having said that, being that the City does not have to or that the Applicant does not share the City's obligation to produce everything that it intends to provide at that hearing, I have not had a chance to review the documents that Mr. Brancart has given to me for the first time about 8 minutes ago or 9 minutes ago.

But I have had a chance to look at it just briefly, and I note, and I would direct the Hearing Officer's attention to the top of page 2, where it says "Homeless needs."

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"persons with alcohol and other drug addictions," and then I don't know what the top of the box says. It only says "high," we don't know what the "high" refers to.

But I'm willing to suggest that that document has to do with homeless people. And unless I'm misinformed, I don't believe that homeless people inhabit Newport Coast Recovery, because certainly they are unable to pay.

I think if you flip through the document, you'll find other places where things have been provided to you, and they were given a rather rough going over. I also note on page 9, it suggests that the program that is circled, the first sentence says "This program provided access to recovery programs to homeless and low income individuals."

Again, harkening back to testimony that we heard at the beginning of the hearing from the woman who had a child there, the homeless and lower income individuals, I don't think, are the ones who are pulling up \$35,000 for a stay. So I don't think that these documents are necessarily relevant at all. And certainly

I don't believe that giving them such a short shrift here proves much of anything.

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The overconcentration, again, I don't want to get into too much of this, because I know there are people who want to speak. The City vehemently, vehemently disagrees that we are applying a simple yard stick, as Mr. Brancart suggests. And we also take issue with the idea that there's no hard evidence in the record about impacts on the community.

If we get in our time machine and harken back in December 8, 2008, there are a number of people who gave testimony about very direct impact that they've sustained because of this place.

Mr. Myers, Jeff Myers, said, and I quote, "I've lost tenants in my rental unit because of the proximity to noise and profanity coming from this place. So I've had a financial burden."

Mr. Schoonover came forward and told us, "They use profanity all the day long. My truck has been stolen from in front of my house. There's been graffiti on it. It's been broken into three or four times. My stereo's been stolen."

If we go, then, fast forward a little bit to January, January 12th, in front of you again, Mr. Bacich came forward, and you asked him who he was and if he was

the duplex owner that was the subject of the discussion.

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And he said, and I'm quoting now, "I own -- I own the duplex directly behind it. And one of the owners' comments was that there had not been any police reports. Yes, we never filed any police reports in our complaints, and we had many of them. We went directly to the manager of the facility and tried to deal with them that way."

So all of this pointing to a simple yard stick belies the fact that, on at least two different occasions in front of you, people have come forward and given concrete evidence with direct impacts. It's certainly not hearsay about things that they have suffered because of the management and operation of the facility.

Now, that is, of course, one facility of many. But I don't think it takes much extrapolation to say that if you have a number of facilities operating in a very close proximity in type of environment, it's not only bad for the people who are trying to regain their health, but it's also bad for the people who live next door.

And I will make one last comment about the pattern and practice. My colleague, Ms. Wolcutt, touched on it briefly, but I'd like to suggest and I am aware that you have recently made a finding on this.

But we have brought you not one incident. We

didn't come in here and say with an e-mail or something that was clearly speculative a position suggesting that the way that this place is operating is outside of the law.

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We brought you two people, and she's sitting right here. You got to hear her speak. Mr. Kiff found other woman who wanted to speak over the phone. Now, I can't provide with you data points over time. I certainly can't provide you with a line of people that would prove a pattern and practice.

But given that this is the only evidence that's in the record, and that evidence was direct testimony from people who have direct experience with this operator, given that you have heard that, the only evidence that you, I think, can consider -- and again, I think that it is -- the City would suggest that it is within your purview to draw inferences from the evidence that's before you, that it is not unreasonable to believe that Newport Coast Recovery operates this way as a matter of course.

The only evidence in front of you is that they do. Mr. Brancart has very -- assured -- strongly refused to provide any evidence to the contrary. You, yourself, noted in your last finding that you thought that he was under an obligation to do so.

So in most courts -- and again, I understand 1 that the strict rules of evidence don't apply here. But 2 in most courts, when you have evidence, and you are able 3 to draw reasonable inferences from that evidence, and 4 that evidence is uncontroverted, we think the conclusion 5 6 is that there is a pattern and practice here. And, in 7 fact, there's no evidence to the contrary. Thank you. 8 9 MR. ALLEN: All right. Unless there's 10 something compelling, we need to get going with the 11 public hearings, so okay. Let's open the public hearing, and, please, 12 13 we've use a lot of time here, unfortunately, in all these 14 presentations by the lawyers, but we need to hear from 15 you, too. So come in and make it concise, and let's go. 16

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MS. FUNDENBERG: Good afternoon. My name is Louise Fundenberg, F-u-n-d-e-n-b-e-r-g. I'm president of the Central Newport Beach Community Association.

And it's been brought to my attention by many members that there's some people in our group that would like to speak but they have withheld, because they were afraid of -- let's put it out flat -- retaliation.

And wonder if these people then could speak under the seal that was suggested, a seal of evidence, that would give them a chance to bring evidence to the

Hearing Officer. And that's my question. 1 Thank you. 2 MR. ALLEN: Just generally speaking, that just 3 does not -- is not done in the public hearing context for 4 land use matters, I'm certain. And I really don't think 5 6 it would apply in this hearing context either. They're certainly more than welcome to present whatever they wish to by writing, and this Staff is very 8 9 good about getting that written material out there, and 10 that's every bit as important in our analysis as the 11 voice communications here. 12 MR. WOOD: My name is Douglas Wood. I live at 13 1214 East Balboa Boulevard. My family owns rental 14 property at 1119 West Bay Avenue. 15 In the midst of the overconcentration of commercial rehab for-profit businesses, directly across 16 17 the alley from our property is 1132 West Balboa, a 18 for-profit commercial rehab business. Nearby, at 1120 West Balboa Boulevard, is a non-licensed for-profit 19 20 commercial or rehab business. 21 Across the street, at 1115 West Balboa Boulevard, is another profit commercial rehab business. 22 23 In the block -- in the next block north, at 1217 West Bay 24 Avenue, is another for-profit commercial rehab business. 25 Behind 1217 West Bay Avenue, at 1216 West Balboa

Boulevard, is subject for-profit commercial rehab business.

In this residential zone within the 1100 and 1200 blocks, there are five for-profit commercial rehab businesses. This is clearly overconcentration. This overconcentration results in fundamental alteration in the nature of the City's zoning program.

Additionally, these rehab homes have resulted in an exorbitant waste of City time and resources, and that's a real expense. I urge to you deny the reasonable accommodation as recommended by the Staff.

MR. ALLEN: Thank you.

MS. OBERMAN: Denys Oberman speaking on behalf of Saul Benbothway (phonetic) and broker by the residence at 12th Street.

With regard to the reasonable accommodation, first of all, I'm tired of being the mouth piece. There are a lot of people, the residence have suggested, that are afraid of retaliation. So I'd like to have that entered yet again in the record, and their reasons for fear are well founded.

First of all, we wondered about this whole process of reasonable accommodation. So in addition to talking with the City Staff and others, we did directly contact an official HUD to obtain some clarification on

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1	this issue. And what we were advised is the following:
2	One, obligations with respect to illegal
3	operations. There is no obligation to consider or grant
4	reasonable accommodation if either an individual with a
5	disability or provider of housing to the so-called
6	disabled does, in fact, demonstrate illegal behavior.
7	So, that's our illegal practices that would be counter to
8	the intent and the letter of the law, so
9	MR. ALLEN: Did they give you something in
10	writing?
11	MS. OBERMAN: Actually, there was something on
12	the Web site, which we followed up with HUD. And we have
13	requested a written confirmation.
14	Secondly, with regard to overconcentration, HUD
15	did, again, affirm that overconcentration is not in the
16	best interests of the disabled, and it is something that
17	they look on with disfavor.
18	Having said that, this is an emerging and
19	non-maturing area of law. And the only place that there
20	are any matrix of overconcentration that we've been able
21	to find and that they were able to cite was in the
22	courts.
23	And there's specifically a case called
24	Minneapolis-St. Paul, that was several years ago, where
25	there was already existing overconcentration that was

less concentrated -- and I'm getting rather long winded, and I apologize -- that was less concentrated that these five facilities within between 300 and 50 feet that Mr. Wood previously described.

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And furthermore, less concentrated than the number of the total number of facilities that we currently have even after this Ordinance has been implemented on the Balboa Peninsula/West Newport/Lido area. So they did affirm that overconcentration is a concern, and that they look on it with disfavor.

So that's what we got directly from HUD relative to the issue of overconcentration. I believe the City got a similar indication based on the Staff report that I read.

And lastly, why -- there is also an opportunity to look at reasonable accommodation, HUD says, on a case-by-case basis. So the taking into account various element of the situation and the facts and various factors that pertain to any specific case is something that's appropriate and acceptable to do, according to HUD. So I did just want to clarify those things. I think Staff did already cover them.

And I want to lastly say that, why on earth should you grant a reasonable accommodation in the instance of the overconcentration and, probably more

importantly, to an operator that's proven to operate repeatedly illegally in practice, and also irresponsibly with public health and safely risk?

Thank you.

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MR. LOPEZ: Paul Lopez, 1125 1/2 Balboa.

First of all, just in observing the process, I haven't been to all these hearings, is that we're in the midst of a reasonable accommodation hearing, and the Staff and the Applicant are still not very clear in regards to what primary care is, the differentiation of why this particular facility or operation provides something that unique here on the Peninsula.

I would that this burden would fall on the shoulders of the Applicant. I heard that Dave asked the Applicant back in April. I think it's July 7th today. Why that hasn't been responded to. So if that becomes a key component of their argument, I'm quite surprised that they didn't come up with that definition.

I think the impacts to the community, we talked about this Applicant as an operator. I think that is part of the use hearings that the management supervision of this facility has been very well documented by the community. So all the public feedback that we received as part of the use hearing I think would be applicable here.

And I would just say that I think the record 1 2 speaks that this operator has not -- has not managed this facility in the way that is not detrimental to the 3 community. Thank you. MR. ALLEN: A number of people spoke -- and 6 7 come, please come on up -- at the hearings previously on this, and I would certainly be interested in hearing from 9 anyone from the public who has observed a different level of conduct, improvement or lack thereof, since that time. 10 11 MR. MATHENA: Larry Mathena, I'm going to go directly to that point. I just want to hit a couple of 12 issues that were raised by the Applicant. 13 14 Specifically -- and I think Mr. Bobko did a 15 good job discussing this, the statistical evidence 16 presented. I just want to point out a few things. 17 Even accepting the explanations given for those a statistics, the point of comparison here is not the 18 19 City of Newport Beach as a whole, it's the Peninsula. The Peninsula generally is terribly overconcentrated, 20 does have a disproportionate number of units and is, 21 22 frankly, overburdened by them. It's number one. 23 Number two, the characterization of the 24 licensing on the ADP side for Newport Coast Recovery is

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identical to the recovery facility at Ocean Recovery a

block away that this gentleman has disputed saying it provides something different.

I don't understand how it can provide something different if they have exactly the same license. Above and beyond that, if you look at their Web sites, if anything, the implication is that Ocean Recovery provides more services, not less.

So when you add that to the fact that Mr. Kiff is actually pushed for an explanation, I think the certainty until pressed on the point that the Applicant presents that, "Oh, they are unique," with no explanation why, whatsoever, and challenging some of the points that the City's made without support, there is no support that they have given for their unique status regarding primary care. Period. Not in the record and not in what's been said.

And if that's such an important thing, by the way, for them to achieve, gee, that they are presenting something nobody else is, with such a lynch pinpoint for reasonable accommodation, I would think they would be packed for bear to deal with the point, and they are not.

So I don't see that they presented any evidence to justify reasonable accommodation because they present something that anybody else does or doesn't.

Secondly, to go back to the point that of high

1 priority, I do accept that the City, as a whole, does 2 view taking care of disabilities -- including drug issues as a high priority. But that does not mean that at this 3 particular location that it's not inappropriate to say 4 that there are enough facilities, and that you don't have 5 enough data to decide that reasonable accommodation is 6 7 not granted. Specifically, based on the evidence in front of 8 9 you, I question whether or not you can find that their facility enhances quality of life. We do have a high 10 11 risk of an undue burden. 12 And last but not least, overconcentration is 13 You found it in the Use Permit, and there's no 14 reason not to find it in this hearing either. 15 Thank you. 16 MR. ALLEN: We're moving rapidly toward our 17 departure time. Who else would like to speak? whoever wants to speak next, hop up and getting right up 18 19 here ready to go. 20 MS. MC BRIDE: Hi. I'm Julie McBride. I live 21 at 1200. 22 And I just wanted to speak a little bit as to the change of the characteristics of the neighborhood. 23 24 Our neighborhood is a great neighborhood. I have a 3-year-old son, but I don't take my son down the alley 25

past this home, nor do I take him down the boulevard in front of this home.

And the reason being is I don't want my son to hear that kind of language that I hear consistently coming from this house, or to inhale the second-hand smoking that I hear or smell in the alley when I'm walking past. So it has changed the character of our neighborhood, and I just wanted to let you know that, at least in my household, we feel it.

Thank you.

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MS. WILLIS: Hi. Christina Willis again.

I did want to thank you very much on what he was talking about, you know. They talk about the Fire Codes, and whatnot. When you have 15 or 14 residents, plus all of these staff, that's out there smoking and flicking cigarette butts, I guarantee there's a Fire Code hazard.

And my boys weren't allowed to lock their doors at night. I thought that was pretty interesting. These are young kids that can't lock a door, and you've got grown men coming in and out who are convicts that have told the boys, "Well, I was in prison for 15 years, and this is what I did," and giving them an explanation of that type of thing, which was unnecessary. They didn't know who these people are that they are supposed to be

1 looking up to to change their life.

As far as the specialty, when we got there, we were promised detox with these boys. In the contract, it states they have to be detoxed for 72 hours beforehand. They specifically asked the boys, and they did drug test and they come up positive. But they never sent them anywhere. They argued whether or not to send them to Hoag or to just let them sleep it off.

Of course, being that Christopher had diabetes, he could have died. It was very risky to his life. There was nothing special about that. The kids were suffering. They begged and begged to get some kind of specialty help, going to the doctor to detox, to get some kind of a pill, anything to help them, which I know now that Ativan could have helped.

We were told by a woman on Mike's staff point blank, "There's no detox for cocaine. There's nothing." And I'm offering this up because, again, I would never want to see anybody put children through that or even grown men.

I mean, a drug habit is a bad thing. We all know that. But it can cause death. It can cause death if it's not handled properly. And it wasn't. There was nothing special about that.

And last but not least, I read all of these

1	cover to cover back before all of this. And I realized
2	that in the public hearings, Mr. Newman had mentioned
3	several times that nobody had cars on the premises. That
4	was actually a resident there. That's untrue as well.
5	Like I said before in my statement, my child
6	was getting in the car with another resident that lived
7	there, because his car was parked right out front. So,
8	getting in there, driving, going to places at night, I
9	was completely unaware that they were even leaving the
10	premises. And we were promised that he would be well
11	watched over, flashlights in the room the whole night,
12	all that. Never, there was nothing special about that.
13	So I would hope they deny it.
14	MR. ALLEN: Anyone else?
15	MR. WILLIS: Hi. My name is Joseph Willis,
16	W-i-l-l-i-s.
17	MR. BOBKO: Do you have any questions?
18	MR. WILLIS: Do I have any questions? Do you
19	have any questions?
20	MR. ALLEN: How old are you?
21	MR. WILLIS: 17 years old. I give permission.
22	MR. ALLEN: I don't have any other questions.
23	Thank you.
24	MR. WILLIS: Thank you.
25	MR. ALLEN: Anyone else wish to speak?
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1	Okay. We're already out of time. But, okay,
2	Mr. Brancart?
3	MR. BRANCART: Just to rebut. We end with the
4	Applicant being able to speak to the issues.
5	MR. ALLEN: All right. What can we do
6	time-wise here? Because I don't want to deny anybody the
7	opportunity to say what they'd like to say. The public
8	hearing is closed, incidentally. And if we can I
9	don't know. What do you suggest?
10	MR. KIFF: My intent, Mr. Allen, was to allow
11	the Park, Beaches and Recreation Commission to meet as
12	scheduled on at 6. I am seeing, though, that they may
13	have canceled their meeting at this time due to a lack of
14	a quorum from an e-mail. So I suppose we could stay
15	longer if we need to.
16	MR. ALLEN: It would be highly desirable to put
1.7	a wrap on this tonight, I would think.
L8	MR. KIFF: Understood.
L9	MR. ALLEN: Can we do that? I mean, is there
20	anyone that's compelled to leave that's instrumental to
21	the decision-making process?
22	All right. Then, Mr. Brancart, would you like
23	to go ahead and make a presentation here to put a wrap on
:4	it?
5	MR. BRANCART: I will, and I will be brief.

1 MR. ALLEN: I wouldn't feel the need -- don't 2 feel the need to be brief as long as we have the time. MR. BRANCART: It's self-inflicted. 3 make three observations. 4 First, as indicated at the initiation of this 5 rather lengthy afternoon, I indicated to you that we 6 would provide you with a substantial amount of material. 7 8 Counsel concedes that it was before the 4th of July 9 holiday. 10 If you are inclined to deny the reasonable accommodation, I ask that we be permitted to submit a 11 12 written submission that we were unable to do that because, essentially, we had six days with a holiday, 13 14 and, of course, there may have been additional time taken off as well. And I think it's worth doing. 15 16 Second of all, I would urge that -- well, second of all, speaking about the issues that were 17 discussed in the first use hearing and also reiterated 18 19 here, it is extremely problematic for any person, in this 20 case, the Applicant, to come before you and rebut allegations of misconduct that occurred two or three, 21 22 five or six times more than a year ago. 23 As I read through the transcript, what I was 24 struck by was individuals who felt genuinely hurt by these quality-of-life infractions, smoking, cussing, and 25

sometimes people parked their van in the wrong place.

Another van breaking. Someone put trash in someone
else's trash can.

It is impossible for the Applicant to rebut those types of allegations. And what I have said before -- and I know it is true of Newport Coast Recovery now -- is that if, in fact, there are these complaints of quality-of-life infractions, the proper and responsible course is to contact the police, because only the police, not this hearing, months and sometimes years after the fact of individuals, only the police can determine was there, indeed, an infraction, and what is the source of the infraction?

The gentleman claims his car was vandalized and a truck stolen. We will never know who that person was who actually did the vandalizing or stealing the truck. The other gentleman claimed that, in fact, trash was put into someone's trash can. We'll never know who put the trash there.

There was a claim that there was wiring that was done that perhaps was done improperly. We'll never know that the wiring was that was not done. This is why we have code enforcement and police officers who can, at the time of the alleged infraction is occurring, go to the scene, observe the infraction, and determine the

1 | source of it.

Because what we have right now is just, well, in many cases, we have speculation. In other cases -- and it puts the Applicant in an impossible position to respond to those, quote, quality-of-life infractions, unquote. And these are serious, and I don't mean to minimize it, and I'm not. But it does put us in an untenable position, and there's certainly no way to make a determination to know who did what and who was responsible for what happened.

The second thing I would say is, to go back and reiterate what I said before, is that there are some objective standards, but they have to be measured in the context with other similar facilities, like similar apartment building, or things like that, run sheets and thing like that, which, you know, we're not presented with.

These are objective. And it's not just saying "Here's the run sheet." But what were these offenses they are running? Were these offenses, not just by tag, by address, but were they actually truly people in the housing that we're claiming about?

The last observation I would make is this, because of the shortness of time. There was a question that was raised by the City. I've asked you if would you

1	please take a look at the State's Housing and Community
2	Development Web site concerning licensing. I reiterated
3	we would like an opportunity to file a written response
4	to you in response to the City's Staff report, and I
5	think, frankly, that's fair.
6	I mean, you know, just amongst lawyers here,
7	you don't get hundreds of pages of document the day
8	before a three-day holiday, and then be expected to come
9	to a hearing and respond to it. That's just generally
10	not the way these types of determinations are handled.
11	And this is not and I want to be clear on
12	this. This is not to say that the City was not working
13	hard and diligently. I'm sure they were working hard.
14	But the fact of the matter is, it is patently difficult
15	and in some ways was unfair to ask an applicant to
16	respond to that notice on a Tuesday afternoon, when we
17	have one day before the 4th of July holiday. That's the
18	long and the short of it.
19	I really appreciate your time, and thank you.
20	MR. ALLEN: Does the City want to do a response
21	or
22	MR. BOBKO: I only say, if it's your
23	inclination to go, we'd stipulate to a brief, if you
24	think it would help.
25	MR. ALLEN: That's fine. One thing I'm not

1	going do is go find the City's Web site, and then housing
2	element and try to ferret out what might be going on in
3	the housing element, and so forth, with this. So if you
4	have something that please present it, because I won't
5	do that.
6	MR. BRANCART: Understood.
7	MR. ALLEN: And correspondedly, if the City has
8	any issues that it believes can support or otherwise
9	controvert Mr. Brancart's claim of the housing element,
10	let's go ahead and submit that.
11	Okay. Anyone else need to say anything or
L2	MR. KIFF: Mr. Allen, I would ask that if,
L3	indeed, you're leaning towards some additional
L4	information being provided to you, I think it is
L5	important for the Applicant to address a couple of things
L6	that we've raised.
L 7	We I think the City has an obligation to
.8	discuss the pattern or practice, and I believe we have
9	shown, but can show in a more concise method, how there's
20	a pattern and practice of breaking the law. We've seen
21	just today about Ms. Golden's testimony, Ms. Willis'
2	testimony, Mr. Hamilton's e-mail.
3	I would also like the Applicant to come back
4	and answer a couple of questions for me that I raised in

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the Staff report. And I think Mr. Brancart's point is

well taken that, "Gosh, Web sites get outdated."

But there are a couple of key things. One, especially, is that their medical advisor, who is Dr. Michael Rudolf, who may be a terrific guy, but the Web site says that he is board certified in addiction medicine.

And if I'm Ms. Willis at home in Henderson,
Nevada, I think I might look to that and say, "Gosh, this
is a place where I want to be." Well, it turned out, at
least from what I -- my limited research, and it involves
calling his office, he's not board certified in addiction
medicine.

And this is something that gets to the heart of a thing that we've discussed a little bit here today is that Newport Beach, as a City, is not in a position to directly decide licensing issues for ADP. But we're certainly in a position to say, for people like

Mrs. Willis coming from out of state, that we have a regulatory device that allows us -- if a business is here, that it's a credible business, and especially the way -- as important as recovery is to people, that it's a good recovery business. And we have allowed now, what, upwards of 280 beds from what I think are good, reputable companies.

And when I see things like that, that there may

be overstating the qualifications of their own medical 1 2 director, I think that's a business that the community here doesn't want to be associated with. And I quess 3 4 that's where maybe my lay person's understanding of this as a Staff member is that I don't want to look Ms. Willis 5 in the face and say "That's a business that is here and 6 is operating, apparently, in violation of the things that 7 our Ordinance was meant to protect her and her child 8 9 from." 10 So with that, I'd make that one request, after 11 that long-winded comment about verifying Dr. Rudolph's board certification, and the couple of other things are 12 13 always helpful to understand what truly is correct on

Thank you.

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MR. ALLEN: Okay. From my perspective, as the Hearing Officer, I am strongly inclined -- I'll wait until you gentlemen complete your conference.

that Web site with the four issues that I raised.

I am strongly inclined to deny this reasonable accommodation application. And the primary focus of my thinking remains the overconcentration issue that I think was founded in the first Resolution we did.

I fully understand Mr. Brancart's comments with respect to a lack of specificity, that all we have is a yard stick. But there's a lot more to it than that that

is subjective and judgmental. But that yard stick really helps out there on the ground, on the street, as to how many there are per block or unit, and I realize this doesn't take into account density.

But my feeling, personally, and what I plan to do in future ones, if they came forward, where there was, in fact, another overconcentration issue, was to look very carefully not just at whether a facility existed, but whether -- how many beds there were and what the nature of the intensity and density of the use was. And Mr. Wood made a good point in describing how many there are right here in this immediate location.

So in any event, my inclination, strongly, is to deny the reasonable accommodation on that basis and also on the basis of the lack of necessity. I think there's a much stronger burden that should be carried here to demonstrate the need for the facility. And that, in turn, does tie in to Mr. Brancart's contention about primary care and comments by the public or two that the same kind of care can be obtained, quote, unquote, right across the street.

So here's an additional point I see. As the Hearing Officer at this level, I would like to get as much input as I could on behalf of the City, because it turns out that, in this process that the City has

adopted, the City Council really can't ask for additional information on appeal, and it makes it for difficult for them.

So I think that we should take a relatively short period of time, and you're working on a date, by which both sides can present that additional information. And then that can become a part of the record as the final decision is made and provide a more complete record for the City Council.

So once again, I have that strong inclination, which conceivably can be overturned if there was a compelling, unique service provided by this that was not elsewhere available along the mid Peninsula. That would make a significant difference. I accept that.

So with that in mind, is there a date to which we can continue this?

And incidentally, we don't need any more public hearing, in my estimation. I don't want to diminish the importance of that, but we've really heard a lot from the public, and they have said the same things again. And I really do understand what their position is with regard to these, and I take that strongly into account in looking at this. But I don't think we need any additional public hearing presentation. If someone needs to make a presentation, they can send something in

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writing within the period of time. 1 MR. BRANCART: Thank you. I agree with that 2 analysis, except for the part that you're strongly 3 inclined to deny the application. I agree with the 4 analysis that there are issues that do call for further 5 information. What I would propose is this: 6 To gather -- this information be gathered 7 largely by my Co-Counsel, Steve Polin, and Mr. Polin 8 is the one we've discussed that handles the 9 administrative City side of things. 10 11 I would estimate that to pull that together, we should have 10 days. And then after 10 days -- two weeks 12 from today. And then after that, what I would 13 like -- because I agree with you. We have had ample 14 public comment -- because he is located out of state, 15 that what we could do is convene a telephone conference, 16 we convene here. He could appear telephonically, and 17 largely it's a discussion of what is the information 18 that's now presented addressing these specific issues, if 19 there's a need to present any. 20 21 Well, that would be my proposal. Would that be 22 acceptable to you? 23 I think that works. We can convene MR. ALLEN: here is what you were suggesting, and then Mr. Polin 24 could be conferenced in and make his whatever additional 25

presentation he would like to make.

MR. BOBKO: I don't see any need to conference anyone in. I think this can be done on paper. I think we can merely brief this completely. I'm a little reticent to start going through, you know, Mr. Polin. But he won't present any testimony. Mr. Polin can't present testimony. So I don't see any need to reconvene by tele-conference or otherwise. We can just do this on paper.

MR. ALLEN: That's fine.

MR. BRANCART: I don't entirely disagree with Mr. Bobko. But what I have found is that once you review the submissions, you may have questions. So I would propose that, why don't we set that within two weeks, we'll submit our responses.

If that's submitted directly to you and copied to the other side, we can do that, or we'll submit it directly to the City attorney, and they will provide a copy to you, whatever procedure we're directed to do.

And then after you've had an opportunity to review them, if you have questions, then you, as a Hearing Officer, have the authority to convene any kind of conference you want. And we can do it in a three-way conference call from your office and the City attorney's office and Mr. Polin in Washington D.C.

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1	MR. ALLEN: I think that works. So
2	let's each side I'm fine with two weeks to make the
3	submissions. I think Mr. Bobko's point is well taken.
4	And if it does necessitate a conference, we'll
5	do it. But there wouldn't be one scheduled at this
6	point. And I would base it upon the written material,
7	then render a determination, either recorded at City
8	offices or simply in writing, and probably the latter.
9	MR. BRANCART: Thank you.
10	MR. ALLEN: All right. I think that
11	concludes unless there's anything?
12	That concludes our hearing, then. Thank you
13	very much.
14	(Ending time: 6:07 p.m.)
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I, the undersigned, a Certified Shorthand
Reporter for the State of California, do hereby certify:

That prior foregoing proceedings were taken before me at the time and place herein set forth; that any witnesses in the foregoing proceedings, prior to testifying, were placed under oath; that a verbatim record of the proceedings was made by me using machine shorthand which was thereafter transcribed under my direction; further, that the foregoing is an accurate transcription thereof.

I further certify that I am neither financially interested in the action nor a relative or employee of any attorney of any of the parties.

IN WITNESS WHEREOF, I have this date subscribed my name.

Dated: **JUL 15 2009** 

Laura A. Millsap, RPR CSR No. 9266

CSR NO. 9266

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